

RANDOLPH CONNECTION

SEPT/OCT 2026

Local Provider.
Endless Possibilities.



REFER A FRIEND. EARN **\$50!**

There's nothing better than recommending a service you trust. Now, when you share Randolph Communications with friends, family members, or neighbors, you'll be rewarded for it!

With our Refer a Friend program, both you and your referral can receive a \$50 bill credit when they sign up for qualifying service. It's our way of saying thank you for helping more people experience reliable local service from a company they can count on.

Once your referral has maintained qualifying service for three months, the \$50 bill credit will be applied to both of your accounts. And because there's no limit to the number of referrals you can make, the rewards can add up quickly.

Whether you know someone who's recently moved, is tired of slow internet, or is looking for

a local provider that puts customers first, now is the perfect time to spread the word.

For years, Randolph Communications has been proud to provide dependable internet, friendly local support, and the hometown service our communities deserve. Your recommendation helps others discover the difference a local provider can make.

Referring someone is simple, and every successful referral is another opportunity to save on your monthly bill while helping someone connect to the services they need.

Visit our website or contact Customer Care to learn how to submit your referral, review eligibility requirements, and start earning your rewards.

Start referring today and enjoy the rewards of sharing the connection!

OCTOBER IS NATIONAL CO-OP MONTH



Rooted in Community. Powered by You.

October is National Cooperative Month — a time to celebrate the impact cooperatives have on the communities they serve. From utilities and agriculture to financial services, housing, and telecommunications, cooperatives are built on a simple idea: when people work together, everyone benefits.

At Randolph Communications, we're proud to be a cooperative

— owned and governed by the members we serve. That means our focus goes beyond providing reliable communication services. We're committed to investing in the communities we call home and helping our members stay connected to the people, opportunities, and resources that matter most.

As a cooperative, we have the unique opportunity to make

decisions with our members and communities in mind. From expanding our fiber network and supporting local organizations to providing scholarships and investing in community initiatives, we're proud to play a role in helping our region grow and thrive.

This Cooperative Month, we celebrate what makes the cooperative difference special — **we're stronger when we're connected, and we're better when we work together.**

Thank you for being a member and for allowing Randolph Communications to be a part of your community.

BOARD MEMBERS RE-ELECTED AT THE 68TH ANNUAL BUSINESS MEETING

On Saturday, August 8, 2026, RTMC held its 68th Annual Business Meeting. CEO & General Manager, Kim Garner, reflected on our mission as your local communications and technology partner and shared updates on the Cooperative's continued progress and commitment to serving rural communities.

Mrs. Garner reviewed the 2025 financials and provided an update on the progress of RTMC's robust fiber optic network. She shared, "Since our fiber network overbuild began, RTMC has invested more than \$96.3 million in our communities – impacting economic development, small business success, agriculture, virtual work, education, and e-commerce, plus many more digital world

opportunities, that continue to support our mission statement of improving the lives of our customers and communities."

Mrs. Garner also announced an upcoming customer survey to help ensure RTMC is meeting customer expectations and to identify areas where we can improve. She also recognized the recipients of RTMC's scholarship program awards.

Your CEO & General Manager expressed sincere appreciation to the Board of Directors for their continued support, leadership, and dedication to the Cooperative, which remain key to its stability and success. She also recognized RTMC's dedicated employees for their hard work

and commitment to serving members around the clock and thanked the membership for trusting RTMC to provide their communication services.

RTMC Member and Nominating Committee Chair Rebecca Gray presented the report from the Nominating Committee. The report concluded with incumbent Directors Melvin Nunn, District 7 – Liberty; Janice Scott, District 2 – Bennett, being re-elected to three-year terms.

The 68th Annual Meeting can be viewed at www.rtmc.net/membership.

Congratulations to Stacey Winston, the lucky winner of a Samsung 65" Class M70HD 4K Smart TV (2026 model)! We hope you enjoy your new TV!

SURPLUS VEHICLES FOR SALE

- ▶ The vehicles are sold as is (no warranty).
- ▶ Randolph Communications has the right to refuse any and all bids.
- ▶ Certified bank check or cash required for payment.



2018 Chevrolet
Colorado 2WD
211,637 miles

2013 Nissan
NV2500 Van 2WD
154,531 miles



Sealed Bids Must Be Submitted To Randolph Communications Headquarters by 11:00AM on Thursday, **October 8, 2026**. To view vehicles, or to schedule an appointment, call 336.879.7931.

WE WANT TO HEAR FROM *You!*

Your feedback helps us grow, improve, and serve you better.

A Customer Satisfaction Survey was mailed to all active Randolph Communications customers. If we had your email on file, you also received an email with online instructions.

TWO WAYS TO PARTICIPATE:



BY MAIL

Return your completed survey in the postage-paid envelope provided.



ONLINE

If you received an email, use the unique login information provided.



COMPLETE & RETURN
YOUR SURVEY FOR A CHANCE TO

WIN
A \$250
AMAZON GIFT CARD

amazon.com
gift card

**SURVEY OPEN THROUGH
SEPTEMBER 11, 2026**



FOOD HARVEST DRIVE

1 CAN MAKE A DIFFERENCE

DONATE TODAY

All items will be donated to local food banks throughout the areas we serve.

**RANDOLPH COMMUNICATIONS WILL
MATCH EVERY DONATION.**

OCTOBER 1ST - NOVEMBER 18TH

ITEMS NEEDED:

-  Canned Food
-  Cereal
-  Pasta
-  Peanut Butter

DROP OFF LOCATIONS:

Asheboro Office
317 E. Dixie Dr.
336-879-5684

Liberty Office
211 W. Swannanoa Ave.
336-622-7900

To ensure you receive our bill notifications, please whitelist email: rtmc-noreply@smarthub.coop.

PAY ONLINE



<https://rtmc.smarthub.coop>

PAY BY PHONE



855-940-3889

DATES TO REMEMBER

September 7 - Labor Day

Business Offices Closed

Randolph Telephone Membership Corp. was established in 1954 as a member-owned cooperative now serving eight exchanges in seven different counties. Randolph Telephone provides complete communication services such as local telephone access, business telephone systems, high-speed internet, security, camera surveillance, computer services and wireless services through its affiliate Randolph Communications.



Closed for lunch from 1:30-2:00pm

8:30am-5:00pm

Monday-Friday

Liberty, NC 27298

211 West Swannanoa Ave

Liberty

Drive Thru Hours: 8:00am to 5:30pm

Office Hours: 8:00am to 5:00pm

Monday-Friday

Asheboro, NC 27203

317 East Dixie Drive

Headquarters

Tech Support: (336) 879-5681

Fax: (336) 879-2100

(833) 879-2828

(336) 622-7900

Phone: (336) 879-5684



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