

Local Provider.
Endless Possibilities.

RANDOLPH
CONNECTION



To avoid service interruptions and costly repairs,
Call every dig. Every time.

What is 811?

811 is the national call-before-you-dig phone number. Anyone who plans to dig should call 811 or go to their state 811 center's website before digging to request that the approximate location of buried utilities be marked with paint or flags so that you don't unintentionally dig into an underground utility line.

When do I call 811?

You should call 811 or use your state 811 center's website a few business days before you begin any digging, including common projects like planting trees and shrubs or installing fences and mailboxes. The specific amount of advance notice that you are required to provide varies by state.

What info do I need before calling 811?

You will need to know the address of where you plan to dig, including the county and nearest cross street, as well as the type of project you're completing and the exact area on the property where you're planning to dig.

Whether you call 811 or make your request online, you'll need the same info.

After I call 811, what do I do?

You need to wait a few days to allow utilities to respond to your request and ensure that all utilities have indeed responded to your request before breaking ground. Once all utilities have marked their buried lines, you should dig carefully around any utility marks and consider relocating projects that are close to buried utilities.

To explore damage prevention information, local contacts and rules for safe digging in North Carolina:

North Carolina 811, Inc.
811 or 800-632-4949

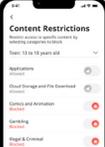


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what you cannot see**

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Upgrade to the ultimate Wi-Fi experience with **CommandIQ**, **ExperienceIQ**, and **ProtectIQ**.

Take your home network to a new level with **ONE** app!



ExperienceIQ

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- ✓ LOCK DOWN YOUR SMART HOME
- ✓ SECURITY ALERTS



*ExperienceIQ & ProtectIQ available on app for additional fee

Call us to sign up today, **336-879-5684!**

BOARD MEMBERS RE-ELECTED AT THE **65TH ANNUAL BUSINESS MEETING**

On Saturday, August 12, 2023, RTMC held its Annual Business Meeting. CEO & General Manager, Kim Garner reviewed the history of the Cooperative and hinted at celebrating the company's 70th Anniversary in 2024.

Mrs. Garner also discussed the construction progress with the fiber-to-the-home network overbuild replacing the outdated copper system. "Currently, we have 94% of our mainline fiber completed and over 80% of the home drop construction converted," she reported. Following the review of the

2022 Financial Report, Mrs. Garner stated, "Since our fiber network infrastructure rebuild began, RTMC has invested over \$74 million in our communities, supporting our mission statement of improving the lives of our customers and communities."

The CEO & General Manager concluded with, "expressing appreciation to the Board of Directors for their support, leadership, and dedication to the Co-op, which is key to its' growth and success; the hard-working employee group that serves our members around the clock; and,

to the members for trusting us to provide your communication services. Working with a local cooperative has many advantages; and, one of the main benefits is that we are here for you, living and working in our communities to improve the lives of those we serve."

RTMC Member and Nominating Chair, Rebecca Gray, presented the report from the Nominating Committee meeting held on June 6, 2023. The meeting concluded with incumbent directors Mel Nunn, District 7, Liberty and Janice Scott, District 2, Bennett, being re-elected for three-year terms.

OCTOBER IS CO-OP MONTH

October is National Cooperative Month. National Cooperative Month is organized by the network of cooperatives and recognized by USDA to shine a light on the role of cooperatives across the industries they serve: utility, food, credit union, insurance, worker, housing and agriculture.

As your local telecom provider, our goal is to provide affordable, reliable services that shape and improve our members' daily lives and enable our communities to thrive. We realize the importance of listening to your concerns so that we may respond to your questions and requests with knowledgeable, prompt, and courteous service. Randolph Communications intends to bring our customers services equal to, if not better than, those available in more heavily populated urban markets. We are dedicated to offering the highest level of service, not just as any company serving the community, but as partners serving neighbors and friends in the Piedmont region.



FOOD HARVEST DRIVE

October 1 - November 30

All items will be donated to LOCAL FOOD BANKS throughout the areas we serve.

Randolph Communications will **MATCH EVERY DONATION.**

1 CAN MAKE A DIFFERENCE
DONATE TODAY

DROP OFF LOCATIONS:

Asheboro Office
317 E. Dixie Dr
336-879-5684

Liberty Office
211 W. Swannanoa Ave.
336-622-7900





Affordable Connectivity Program

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Access to Broadband

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www.rtmc.net/payonline

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855-382-9920

DATES TO REMEMBER

September 4 - Labor Day
Business Offices Closed

Randolph Telephone Membership Corp. was established in 1954 as a member-owned cooperative now serving eight exchanges in seven different counties. Randolph Telephone provides complete communication services such as local telephone access, business telephone systems, high-speed internet, security, camera surveillance, computer services, web hosting and design and wireless services through its affiliate Randolph Communications.



www.rtmc.net

Closed for lunch from 1:30-2:00pm

8:30am-5:00pm

Monday-Friday

Liberty, NC 27298

211 West Swannanoa Ave

Liberty

Drive Thru Hours: 8:00am to 5:30pm

Office Hours: 8:00am to 5:00pm

Monday-Friday

Ashboro, NC 27203

317 East Dixie Drive

Headquarters

Tech Support: (336) 879-5681

Fax: (336) 879-2100

Phone: (336) 622-7900

(336) 879-5684



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