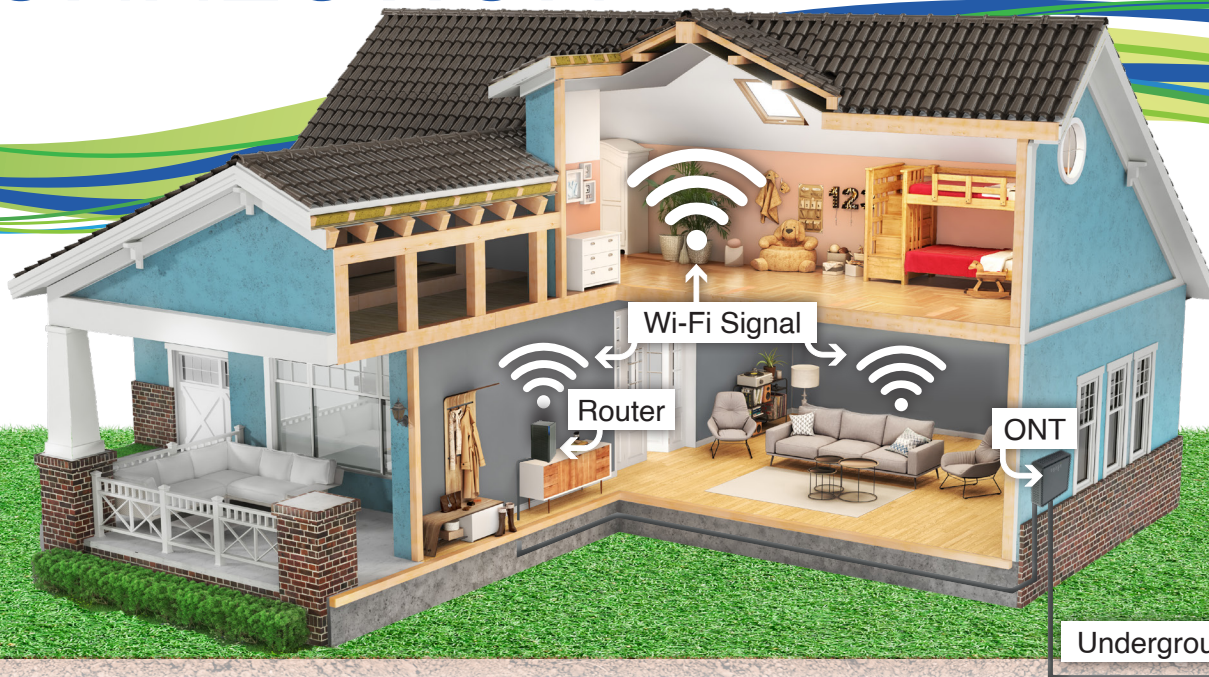


RANDOLPH CONNECTION

JUL/AUG 2025

Local Provider.
Endless Possibilities.



What's the Difference Between Wi-Fi and Internet?

You hear the words “[Wi-Fi](#)” and “[Internet](#)” a lot — sometimes they even seem like the same thing. But they’re actually two different parts of how you stay connected!

Here’s an easy way to think about it:

- ✓ The Internet is like a big highway system. It’s the giant network that connects you to websites, apps, video streaming, email, and more.
- ✓ Wi-Fi is like the driveway to your house. It’s how your devices — like phones, tablets, and laptops — get onto the Internet without wires.

In your home, our fiber line brings the Internet right to a special box called an ONT (Optical Network Terminal). From there, the ONT connects to your router — which then broadcasts Wi-Fi so your devices can go online wirelessly!

Quick Breakdown:

- ▶ **Internet** – The global network with websites, videos, and more.
- ▶ **ONT** – Brings Internet into your home from the fiber line (installed by provider).
- ▶ **Router** – Distributes Internet via Wi-Fi (the box with antennas or a sleek design).
- ▶ **Wi-Fi** – The wireless signal your devices use to connect (like your phone).

Tip: If your Wi-Fi feels slow, it might not be the internet speed — it could be your router! Common issues include outdated equipment, poor placement, or limited coverage.

Need help troubleshooting? Our friendly Tech Support team is here for you!
Call us at **833-879-2828** for reliable assistance.

DO YOU HAVE A COMMUNITY PROJECT THAT NEEDS FUNDING?

The Foundation for Rural Service (FRS) is a nonprofit organization that works in cooperation with NTCA-The Rural Broadband Association to sustain and enhance the quality of life in America by advancing an understanding of rural issues.

The FRS Community Grant Program is offered annually through NTCA members, like us, to support local efforts to build and sustain a high quality of life in rural America.

2025 COMMUNITY GRANT PROGRAM

The Program supports projects in these categories:

- ★ Business and economic development
- ★ Community development
- ★ Education
- ★ Telecommunications applications



We are accepting grant requests from \$250 to \$5,000. Ten percent of the total grant award comes from the NTCA member partner — Randolph Communications. For more information go to www.rtmc.net/communitygrant

Proposal Deadline:

September 5, 2025

Send your proposals and questions to Holly Coble at hcoble@rtmc.coop.



Buying a New Home?
*Don't Forget to check
for Fiber Internet!*

Make sure your new home is move-in ready with fast, reliable internet from day one. Visit FiberHomes.com and search any address now!

Questions? Call Skylar at **336-879-7960** for assistance.



FIBER HOMES

2025 SCHOLARSHIP RECIPIENTS



Emma
Burke



Calissa
Clendenin



Hailey
Cranford



Gabriella
Phillips



Mattie
Underwood



Mackenzie
White



Austin
Williams



Benjamin
Wilson

Randolph Communications, a longtime supporter of education and community development, is proud to announce the recipients of its annual scholarship program. This year, eight outstanding high school seniors have each been awarded a \$1,000 scholarship to help further their academic and career goals.









The scholarship recipients were chosen based on their exceptional academic performance, leadership potential, and dedication to making a positive impact in their communities. Each student has demonstrated a strong commitment to personal growth and service to others.

"We are proud to recognize and invest in these exceptional young leaders who reflect the values of our cooperative," said Kim Garner, CEO & General Manager of Randolph Communications.

"By supporting their educational journey, we're not only helping them reach their goals—we're also helping shape the future of our rural communities."

Since the program began in 1995, Randolph Communications has awarded more than \$172,000 in scholarships, underscoring its commitment to empowering local youth and building stronger communities through education.

The recipients of the 2025 Randolph Communications General Scholarship include:

-  **Emma Burke** – Chatham Central High School (Non-Member Area)
-  **Calissa Clendenin** – North Moore High School (District 3, High Falls)
-  **Hailey Cranford** – Uwharrie Ridge (District 5, Farmer & Jackson Creek)
-  **Gabriella Phillips** – Chatham Central High School (District 2, Bennett)
-  **Mattie Underwood** – Chatham Central High School (District 1, Coleridge)
-  **Mackenzie White** – Randolph Early College High School (District 4, Pisgah)
-  **Austin Williams** – Providence Grove High School (District 7, Liberty)
-  **Benjamin Wilson** – Chatham Central High School (District 2, Bennett)

Randolph Communications remains committed to improving the lives of its members by supporting educational opportunities that foster personal growth and inspire future community leaders.



FOUNDATION FOR
RURAL SERVICE

We're excited to share that Tara Byrd has been awarded the \$1,000 Roger Cox Scholarship through the Foundation for Rural Service! Tara's commitment to her education and bright future truly stood out. She will graduate from Southern Alamance High School and attend North Carolina Agricultural and Technical State University this fall.

Congratulations, Tara! Your local Co-op is proud to support you as you take this next big step in your academic journey.

Tara Byrd

Southern Alamance High School Graduate
Plans to attend North Carolina A&T



WE NEED YOUR HELP KEEPING YOUR EMAIL UP-TO-DATE!

At Randolph Communications, keeping you informed and connected is our priority. We're working to update our records and ensure we have the most accurate contact information for our valued customers.

UPDATING YOUR EMAIL IS QUICK AND EASY! HERE ARE TWO OPTIONS:

1. **Scan the QR Code:** Simply open your smartphone camera and scan the code below to update your information in seconds.
2. **Send Us an Email:**
Email us at marketing@rtmc.coop with your name and updated email address.

Why Update Your Email?

- ✓ Receive important updates about your account.
- ✓ Stay in the loop on exciting offers and services.
- ✓ Ensure seamless communication for notifications and service enhancements.



Scan the QR code
below to email
marketing@rtmc.coop



To ensure you receive our bill notifications, please whitelist email: rtmc-noreply@smarthub.coop.

PAY ONLINE



<https://rtmc.smarthub.coop>

PAY BY PHONE



855-940-3889

DATES TO REMEMBER

July 4 - Independence Day
(All Business Offices Closed)

Aug. 9 - 67th Annual Business Meeting

Randolph Telephone Membership Corp. was established in 1954 as a member-owned cooperative now serving eight exchanges in seven different counties. Randolph Telephone provides complete communication services such as local telephone access, business telephone systems, high-speed internet, security, camera surveillance, computer services, and wireless services through its affiliate Randolph Communications.



www.rtmc.net

Closed for lunch from 1:30-2:00pm

8:30am-5:00pm

Monday-Friday

Liberty, NC 27298

211 West Swannanoa Ave

Liberty

Drive Thru Hours: 8:00am to 5:30pm

Office Hours: 8:00am to 5:00pm

Monday-Friday

Asheboro, NC 27203

317 East Dixie Drive

Headquarters

Tech Support: 833-879-2828

Fax: (336) 879-2100

(336) 622-7900

Phone: (336) 879-5684



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