

**NETWORK OPERATIONS CENTER TECHNICIAN
(Tier 1)**

Randolph Communications is currently seeking applicants for a Network Operations Center Technician to join our team. The (NOC) Technician is responsible for providing technical support and troubleshooting solutions to residential and business customers to resolve issues with telephone, internet issues for various home/office technologies, and general networking issues. Assists field technicians with assignments, provisioning, and support. Monitors alarms within the network and dispatch as needed. Applicant must communicate with customers and co-workers in a professional and courteous manner, with the ability to defuse situations; bilingual a plus. Must have excellent listening skills with the ability to gather relevant information. Technology oriented with understanding of basic computer systems and other home/office technical related products essential. High School diploma or equivalent required. Valid driver's license required. Salary commensurate with experience. Excellent benefit package. Randolph Communications utilizes pre-employment drug testing and background checks as a condition of employment. EOE

For consideration, applicant should submit Cover Letter, Resume, and References to:

Randolph Communications
Attention: Human Resources
317 E. Dixie Drive
Asheboro, NC 27203
Fax: 336-879-7912
Email: resumes@rtmc.net