

# RANDOLPH CONNECTION

SEPT/OCT 2024

Local Provider.  
Endless Possibilities.



## KEEPING YOUR WI-FI NETWORK SECURE IS ESSENTIAL FOR SAFE BROWSING.

Here are some easy ways to protect your home Wi-Fi:



### Use Strong Passwords

Create a strong, unique password for your Wi-Fi. Avoid using common words or simple sequences.



### Keep Your Router Updated

Regularly check for and install updates for your router to fix security issues.



### Separate Your Networks

Set up a guest network for visitors to keep it separate from your main home network.



### Use Security Tools

**ProtectIQ** helps keep your network safe by blocking harmful websites and viruses. It also sends alerts if someone tries to access your network without permission.



### Control What Kids Can See

**ExperienceIQ** lets you set rules for what websites, apps, and games your kids can use.



### Turn Off Unused Features

Disable features like remote management and Wi-Fi Protected Setup (WPS) if you don't need them to reduce security risks.



### Check Connected Devices

Regularly check which devices are connected to your Wi-Fi and remove any that you don't recognize.



### Teach Safe Browsing

Ensure everyone in your home knows how to browse the internet safely and avoid suspicious websites.



### Use a VPN

A Virtual Private Network (VPN) can add extra security by encrypting your internet traffic.



For further information about **ExperienceIQ** or **ProtectIQ**, scan the QR code, visit [www.rtmc.net/myhomewifi](http://www.rtmc.net/myhomewifi), or call 336-879-5684.

# OCTOBER IS CO-OP MONTH

October is National Cooperative Month. National Cooperative Month is organized by the network of cooperatives and recognized by USDA to shine a light on the role of cooperatives across the industries they serve: utility, food, credit union, insurance, worker, housing and agriculture.



As your local telecom provider, our goal is to provide affordable, reliable services that shape and improve our members' daily lives and enable our communities to thrive. We realize the importance

of listening to your concerns so that we may respond to your questions and requests with knowledgeable, prompt, and courteous service.

Randolph Communications intends to bring our customers services equal to, if not better than, those available in more heavily populated urban markets. We are dedicated to offering the highest level of service, not just as any company serving the community, but as partners serving neighbors and friends in the Piedmont region.

## BOARD MEMBERS RE-ELECTED AT THE 66<sup>TH</sup> ANNUAL BUSINESS MEETING

On Saturday, August 10, 2024, RTMC held its Annual Business Meeting. CEO & General Manager, Kim Garner discussed the milestone we celebrated being your local communications and technology partner for 70 years.

Mrs. Garner updated the membership on the fiber-to-the-home build out stating, "Currently, we have 97% of our mainline fiber completed and over 82% of the home drop construction converted." Following the review of the 2024 Financial Report, Mrs. Garner stated, "Since our fiber network infrastructure

rebuild began, RTMC has invested over \$80 million in our communities, supporting our mission statement of improving the lives of our customers and communities."

Your CEO & General Manager expressed much appreciation to the Board of Directors for their support, leadership, and dedication to the Co-op, which is key to its' growth and success. She further commended the hard-working employee group that serves our members around the clock; and, to the members for trusting us to provide your communication services. Working with a local cooperative has many advantages; and, one of the main

benefits is that we are here for our members, while living and working in our communities to improve the lives of those we serve."

RTMC Member and Nominating Chair, Rebecca Gray, presented the report from the Nominating Committee meeting held on June 6, 2024. The meeting concluded with incumbent Directors Randy Hussey, District 3, High Falls; Andy Garner, District 5, Farmer/Jackson Creek; and, Becki Rice, District 6, Badin Lake, being re-elected for three-year terms.

The 66th Annual Meeting can be viewed at [www.rtmc.net/membership](http://www.rtmc.net/membership).

# SURPLUS VEHICLES FOR SALE

- ▶ The vehicles are sold as is (no warranty).
- ▶ Randolph Communications has the right to refuse any and all bids.
- ▶ Certified bank check or cash required for payment.



2012 GMC Canyon  
4 Door, 4 Wheel Drive  
Automatic, 5 CYL  
202,400 Miles



2016 GMC Canyon  
Extended Cab, V-6  
2 WD, Automatic  
203,794 Miles



2009 Subaru Forester  
Automatic  
4 CYL  
169,708 Miles

Sealed Bids Must Be Submitted To Randolph Communications Headquarters by 11:00AM on Thursday, **October 17, 2024**. To view vehicles, or to schedule an appointment, call 336.879.7931.



## FOOD HARVEST DRIVE

1 CAN MAKE A DIFFERENCE

OCTOBER 1<sup>ST</sup> - NOVEMBER 30<sup>TH</sup>

ALL ITEMS WILL BE DONATED TO LOCAL FOOD BANKS THROUGHOUT THE AREAS WE SERVE.

RANDOLPH COMMUNICATIONS WILL MATCH EVERY DONATION.

**DONATE TODAY**

### DROP OFF LOCATIONS:

Asheboro Office  
317 E. Dixie Dr.  
336-879-5684

Liberty Office  
211 W. Swannanoa Ave.  
336-622-7900

### WE ALWAYS APPRECIATE YOUR FEEDBACK!



I wanted to thank you for providing such capable technicians when there is a problem. Over the ten years my mother lived alone in the Westmoore Community, and Randolph Communications always made sure she knew when they were coming, what the technician's name was, and the technician would further reassure her by letting her know who their family was, if they thought she would know them. That is REAL SERVICE, real compassion.

I experienced that for myself the week before last. Mama's security cameras were not working; mama passed on 3/29, and there was no one to ask about them. To the rescue were Heath, Adam, and Jamie. Such professional young men, and of course, they fixed the problem.



Ellen Linton



Scan me!  
Google account required

We would love to hear from you! Please take a minute and leave us a review on Google!

1. Scan QR code
2. Write a review
3. Done!





# Sleep like a baby. We've got this.

For a FREE quote, dial 336-879-5684!



To ensure you receive our bill notifications, please whitelist email: [rtmc-noreply@smarthub.coop](mailto:rtmc-noreply@smarthub.coop).

PAY ONLINE



<https://rtmc.smarthub.coop>

PAY BY PHONE



855-382-9920

## DATES TO REMEMBER

September 2 - Labor Day

Business Offices Closed

Randolph Telephone Membership Corp. was established in 1954 as a member-owned cooperative now serving eight exchanges in seven different counties. Randolph Telephone provides complete communication services such as local telephone access, business telephone systems, high-speed internet, security, camera surveillance, computer services, web hosting and design and wireless services through its affiliate Randolph Communications.



[www.rtmc.net](http://www.rtmc.net)

Closed for lunch from 1:30-2:00pm

8:30am-5:00pm

Monday-Friday

Liberty, NC 27298

211 West Swannanoa Ave

### Liberty

Drive Thru Hours: 8:00am to 5:30pm

Office Hours: 8:00am to 5:00pm

Monday-Friday

Ashboro, NC 27203

317 East Dixie Drive

### Headquarters

Tech Support: (336) 879-5681

Fax: (336) 879-2100

Phone: (336) 622-7900

(336) 879-5684



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