

KEEP AN EYE ON CALLERS

Get a **FREE CALLER ID BOX** when you sign up for Call Waiting/Caller ID Deluxe in October.

You can stop being a slave to the phone, screen your calls and see who has called while you were out.

Our free Caller ID box:

- Stores up to 80 names and numbers
- Indicates voicemail messages waiting*
- Displays call waiting caller name & number*

Call 879-5684 TODAY! ■

** Must have Randolph Telephone voicemail or call waiting for these features to work.*

October Special



Hometown Tailgate Party!

Score big with a **FREE CELL PHONE!**

Join us Oct. 19 for a tailgate cell phone party at the Specialty Shops on N.C. Highway 42 in Asheboro.

Come out for a day of fun, food, one-day only cell phone specials. Enter to **win football tickets** to see your favorite college team.

Bring the kids to enter to **win a gift certificate** to Omega Sports! ■

WIN FREE COLLEGE FOOTBALL TICKETS



November Special

Don't Panic!

Get A FREE CELL PHONE & DIGITAL HOME PHONE

Don't panic when the power goes out. Randolph Telephone keeps you connected.

ADD A CELL PHONE in November and receive a **DIGITAL HOME PHONE FREE!**

So, whether you are on the road or at home, Randolph Telephone has you covered.

And, with our free cell phone offers, you can get both a **FREE CELL PHONE & a FREE HOME PHONE** just for adding a cell phone plan in November. ■

**This offer requires a two-year subscriber agreement with a new line of cell phone service.*

Some restrictions may apply.

RTMC's Accomplishments Highlighted At Annual Meeting

Great Offers, Great Fun, Great Prizes!

RTMC held its 49th annual meeting at Southwestern Randolph Middle School on Saturday, Aug. 12, and with the summertime temperatures on the rise, our beach theme seemed very fitting.

General Manager Steve A. Cox highlighted several accomplishments of the cooperative over the last year, including the introduction of cell phone service, the expansion of free local calling, the opening of a new store at the Specialty Shops on NC Highway 42 in Asheboro, plus the unveiling of a new logo and the expansion of its AtomicTechs computer services and repair. Cox talked about how RTMC partnered with two other local phone companies to build a metro Ethernet network that provides all Randolph County Schools with 50 and 100 Megabyte Internet connections. Cox expressed particular pride over the 12-week Dale Carnegie leadership training program RTMC sponsored for its employees earlier this year.

Cox also took time to brief the members/customers on industry developments that are making it difficult to operate today. In particular, RTMC has spent enormous amounts of time and money in legal fights with other carriers wanting to use RTMC's network without fair compensation for that use.

"When you make or receive a call with a cell phone, a large portion of that call is carried by Randolph or other wireline companies," Cox explained. "The minute it hits a tower, your call is carried by a wireline company, not the cell phone company. It costs all of us money for Randolph to handle their phone calls. They want a free ride. Now, is that fair?"

"These carriers' tactics may be

trying to undermine our stability," he added. "But know that your co-op is in great financial shape."

Marketing Director Aaryn Slafky recognized this year's scholarship recipients. RTMC awarded 11 scholarships worth nearly \$8,000 in its General, Art and Second-Year scholarship programs. She also talked about how innovative RTMC strives to be both in the technology it offers and the customer service it provides to its membership.

"We work hard to ensure you receive reliable, high quality service no matter if you are just picking up your digital home phone to call a friend or downloading a movie from the Internet," Slafky said.

Members received coupons for valuable discounts on RTMC's computer services, high-speed DSL Internet, service bundles, and its new Randolph Wireless cellular phone service.

Attendees were treated to a customer appreciation hot dog lunch, including



Grand prize winner Garland Cole took home a Slim Fit 27-inch television.

homemade ice cream made by a 1937 "hit and miss" tractor engine. Special gifts for each attending member were given out and children enjoyed an entertaining magic show by "Captain Jim." More than 100 door prizes were awarded, including the grand prize 27-inch Samsung Slimfit TV won by Garland Cole.

RTMC's annual meeting is always the second Saturday in August, so please make plans to join us next year. ■



Alexis Cole rides off on her Farmall pedal tractor.

Annual Meeting Prize Winners

**Grand prize winner/Slim Fit 27" TV:
Garland Cole**

Survey Winner: Lucille Purvis
Farmall Pedal Tractor: Alexis Cole
Bicycle: Rebecca Tyson
Bicycle: Erica Welch
\$25 Wal-Mart Gift Certificate: Dana Comer
Bicycle: Dalton Vuncannon
Bicycle: Michael Seawell
\$25 Wal-Mart Gift Certificate: Luke Spencer
Oldest Male: Alvin McDowell
Oldest Female: De Ette Jones
Youngest Member: Serena Frye

Have A Computer Disaster Plan?

Need to create a disaster backup?
Tighten your security?

Sooner or later, you will — and you'll find step-by-step instructions for these computer tasks right here.

Create a Disaster Recovery Disc

It's great to have your PC's system-restore disks and a fresh copy of Windows at hand, but if your computer does go south, don't be in such a rush to wipe out the hard drive. In advance, create a DVD full of essential utilities that you can use to try to repair your PC before reinstalling Windows from scratch.

Your disaster disc should also contain up-to-date hardware drivers, especially for networking devices. Organize everything



by folders, and keep names short. You may be browsing the folder from a command prompt if Windows won't boot. There are many selections of utilities that should help in any crisis and are usually free or available as trialware.

Even better, use Randolph Telephone's N-Drive. N-Drive is an Internet-based data protection service that allows our customers the protection of

valuables in a safe, secure environment. Randolph Telephone allows you to store photographs, videos and documents on a virtual drive. The storage capability is unlimited and operates just as if you were saving documents on your computer's hard drive. Files are securely stored and are always available to you anywhere you go. Visit MyAccount to learn more or call us.



Randolph Telephone also has computer technicians available to fix your computer, install hardware or software, network multiple computers, and perform just about any computer service you need. We can come to you or you can bring your computer in to our new store at the Specialty Shops on N.C. Highway 42, in Asheboro, Monday - Saturday.

PC Protection: Tighten PC Security

- ◆ Create a password for the Administrator account. You can find the option under Start, Settings, Control Panel, User Accounts.
- ◆ Password-protect your screen saver. Go to Settings, Control Panel, Display. Click the Screen Saver tab. Change 'Wait time' to 5 minutes, and check on resume, password protect. The password will be your user password.
- ◆ Turn off file sharing in Windows Explorer. Open Explorer, click Tools, Folder Options, View. Scroll to the bottom, uncheck Use simple file sharing, and click "Apply."
- ◆ Turn off the Windows Firewall. Go to Settings, Control Panel, Windows Firewall and click off under the General tab. Then, install a software firewall such as Randolph Telephone's SecureIT Plus. For less than \$5/month, SecureIT Plus can safeguard your computer from viruses, spyware and more. Since SecureIT Plus



Randolph Telephone employees are dedicated to our philosophy of "Neighbors Helping Neighbors." We know how important communications is, and that is why we take our responsibility seriously to ensure you are always connected.

Whether it's a casual call to mom or an urgent call for help, the phone is our lifeline to the world around us. As a radio operator for the Marines, longtime employee Roy Cranford can tell you how crucial communications can be.

Roy was trained to operate the telephone coding/decoding mac-

chine, intercept communications between the company and battalion levels, and carry the PRC 25 radio on his back during active duty. "My time as a Marine taught me how to be a man and to stick through the tough times," he says.

Roy has proven that commitment through his loyalty to Randolph Telephone and the customers we serve. He will celebrate 40 years of service this October. We are proud of his efforts in the line of duty, and on our lines as our translations engineer. To Roy and all of our veterans, we salute you!

NEIGHBORS HELPING NEIGHBORS

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Shop With Us The Day After Thanksgiving

We will be open on Friday, Nov. 23, the day after Thanksgiving!

Come shop with us on the biggest shopping day of the year. Buy one of our gift cards or products.

Give the gift of communications to your friends and family – a gift anyone will love. ■

Computer Disaster Plan

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automatically updates you can be assured you are safe from even the newest security threats and attacks.

◆ Turn on Automatic Updates. Go to Settings, Control Panel, Automatic Updates. Select the first option to have each update download and install automatically. If you want

more control over the process, use either option two or three.

◆ Install an antivirus and anti spyware program, turn on automatic updates, and set up a regular scanning schedule. With Randolph Telephone's SecureIT Plus, it updates automatically. So, without any work, you can protect yourself. Log on to MyAccount.rtmc.net to learn more. ■

On the Calendar . . .

October

- 5-6 – Asheboro Fall Festival
- 20 – Ramseur Fall Festival
- 20 – NASCAR Day - Randleman
- 27 – 22nd Annual Hospice Auction
- 27-28 – Boo at the Zoo
- 31 – Halloween



November

- 4 – Daylight Savings Time (Fall Back)
- 11 – Asheboro Veteran's Day Parade
- 17-18 – Seagrove Pottery Festival
- 22 – Thanksgiving Day



Randolph Telephone
Membership Corporation
3733 Old Cox Road
Asheboro, NC 27205

(336) 879-5684
Fax: (336) 879-2100

Office Hours:
8 a.m. - 5 p.m.
Monday - Friday

Specialty Shops On 42:
8:30 a.m. - 5:30 p.m. Mon-Fri
9 a.m. - 1 p.m. Sat

Visit Us On The Web:
www.rtmc.net

Our Business Hours Are Changing

Starting Monday, Nov. 5, the hours at our Liberty office and our Asheboro retail store at the Specialty Shops On N.C. Highway 42 will change.

The new hours will be 8:30 a.m. - 5:30 p.m. Monday through Friday. The retail store will still be open on Saturday from 9 a.m. until 1 p.m. So, when you are changing your clocks, remember our hours are changing too.

Pre-Sorted Standard
U.S. POSTAGE PAID
Permit #409
Greensboro, NC

Randolph Telephone Membership Corporation Current Board of Directors

Earlie Brady, President; Wayne Brady, Vice-President; Janice Scott, Secretary/Treasurer; William Joe Allen; W.A. "Bill" Garner; C. Kent Ridge; Bobby Macon; Becki Rice; Andy Garner.

Steve A. Cox, General Manager

Our door is always open to serve you. Should you have any questions about your service, your bill, how we can better serve you, or if you just want to chat, please stop by and see us — we're here to serve you. As they say, "Home is where the heart is" — and our heart is here.