

**STATEMENT OF RATES, TERMS, AND CONDITIONS (RTC)  
APPLICABLE TO  
MESSAGE TELECOMMUNICATIONS SERVICES**

**FURNISHED BY**

**RANDOLPH TELEPHONE TELECOMMUNICATIONS, INC.  
(RTTI)**

**This RTC document includes the rates, charges, terms, and conditions of service for the provision of interstate, intrastate, and international telecommunications services by RTTI. This document may also include promotional offerings applying to RTTI'S domestic offerings. This RTC states the Company's standard business practices and offerings.**

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**Introduction**

**Definitions of terms in this RTC**

Access Code

A sequence of numbers that, when dialed, connect the caller to the Provider associated with that sequence.

Access Line

A facility arrangement which connects Customer's location to the underlying carrier's network switching center.

Access Local Loop

A dedicated line and related facilities that connect the customer location to the Company's point of Presence (POP). Access Loop facilities are attached at both ends of an end-to-end circuit.

Account

The service(s) and telephone numbers of a Customer. An Account may have more than one service or telephone number and/or telephone numbers billed to the same Customer address.

Account Code

A numerical code assigned to the customer, to enable the Company to complete calls as authorized by the Customer. Multiple Account Codes may be assigned to the Customer.

Application for Service

A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the Company to provide the Service as required.

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**Definitions of terms in this RTC** (Cont'd.)

**Automatic Number Identification (ANI)**

The term "ANI" (automatic number identification) refers to the delivery of the calling party's billing number by a local exchange carrier to any interconnecting carrier for billing or routing purposes and to the subsequent delivery of such number to end users (as defined for purposes of the FCC's Part 64, Subpart P, calling party telephone number, "64.1600 through 64.1604"). This RTC also utilizes ANI to mean an individual customer telephone number.

**Authorization Code**

A pre-defined series of numbers to be dialed by the Customer upon access to the Company's system to identify the caller and validate the caller's authorization to use the services provided and to identify the Customer for billing purposes. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code. An example of an Authorization Code is a calling card account number and personal identification number.

**Calling Card**

An operator-assisted or automated call in which Customer places a call and requests that the charges for the call be billed to an authorization code rather than to the originating or terminating telephone number.

**Carrier Identification Code (CIC)**

A unique three (3) or four (4) digit code assigned to a carrier and used to identify that carrier for the Local Exchange Carrier and for placing calls on a non-presubscribed basis.

**Casual Calling**

A service whereby the Customer accesses the Company's service by dialing a Company-provided access code prior to placing the call, such as 101XXXX + 1 + area code + destination number.



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**Definitions of terms in this RTC** (Cont'd.)

Collect Call

An operator-assisted call in which all usage sensitive charges and per call charges for the call are assessed against the called party rather than the calling party.

Commission

The Federal Communications Commission

Company

RTTI, unless stated otherwise or clearly indicated by the context.

Consumer

A person who is not a Customer initiating any telephone calls using operator services.

Conversation Minutes

For billing purposes, calls are billed based on Conversation Minutes, which begin and end as Defined in the Company's RTC.

Customer

Any individual, partnership, association, trust, corporation, cooperative or governmental agency or other entity which utilizes the Services provided by the Company on a subscription basis. A Customer, as set forth herein, is responsible for the payment of charges and for compliance with all applicable terms of the Company's RTC.

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**Definitions of terms in this RTC** (Cont'd.)

**Customer Provided Equipment**

Terminal Equipment or facilities provided by persons other than the Company and connected to the Company's Services and/or facilities.

**Domestic**

Domestic points include all fifty (50) states and all U.S. territories and possessions as defined in the Communications Act of 1934, and as amended by the Telecommunications Act of 1996, and as further defined by the Federal Communications Commission in its orders.

**Equal Access**

Has the meaning given that term in Appendix B of the Modification of Final Judgment entered August 24, 1982, in United States v. Western Electric, Civil Action No. 82-0192 (United States District Court, District of Columbia), as amended by the Court in its orders issued prior to October 17, 1990. The ability of the Company to serve Customers on a presubscribed basis rather than through the use of dial access codes such as 101XXXX.

**FCC**

The Federal Communications Commission.

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**Definitions of terms in this RTC (Cont'd.)**

Holidays

Holidays recognized by Company include New Year's Day, President's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas.

Initial and Additional Period

The Initial Period denotes the interval of time allowed for a service at the rate specified for a Connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

LATA

Local Access and Transport Area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 82-0192, as modified by the FCC.

Local Exchange Carrier (LEC)

A telephone company which furnishes local exchange services.

Mainland

The lower contiguous 48 states.

Message Telecommunications Service (MTS)

The term "Message Telecommunications Service" denotes the furnishing of station-to-Station direct dial interstate, international and intrastate switched network services to the Customer for the completion of long distance voice and dial up low speed data transmissions Over voice grade channel from the Company's Points of Presence to domestic points, International points, and all points within the State of North Carolina, as specified herein.

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**Definitions of terms in this RTC (Cont'd.)**

**MTS**

Message Telecommunications Service

**Operator Dialed Call**

An operator-assisted call in which the Customer has the ability to dial all the digits necessary for call completion but instead accesses an operator and requests that the operator complete the call.

**Person-To-Person Call**

A service whereby the person originating the call specifies a particular person, department, Extension, or other recognizable entity to be reached.

**Point-Of-Presence (POP)**

The actual (physical) location at which the network of the underlying carrier is accessed within the state or LATA.

**Premises**

The physical space designated by the Customer for the termination of the Company's service.

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**Introduction**

**Definitions of terms in this RTC (Cont'd.)**

Presubscription

An arrangement whereby a Customer may select and designate the Company as the carrier he or she wishes to access, without an access code, for completing intraLATA and/or interLATA toll calls.

Rates, Terms, and Conditions

Rates, Terms, and Conditions refers to this document as a whole comprising the Rates, Terms, and Conditions applicable to the provision of Services to Customers by the Company.

Residential Customer

For the purpose of this RTC, a Residential Customer is a Customer of the Company whose primary use of the Company's service is for personal use in a house, apartment or other residential dwelling. A Residential Customer is also a Customer who accesses the Company's service using an Access Line that has not been assigned a business class of service by the local service provider.

RTC

Rates, Terms, and Conditions of the Company which are posted pursuant to Federal laws and regulations.

Service

The offerings of the Company comprising interstate, intrastate, and international Message Telecommunications Service and interstate, international and intrastate Operator Services governed by these Rates, Terms, and Conditions.

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**Definitions of terms in this RTC (Cont'd.)**

Switched Access

A method for reaching the Company through the local service provider's switched network whereby the Customer used standard and/or ISDN local lines.

Telecommunications

The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or any other form of intelligence.

Terminal Equipment

Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

Third Number Billed Call

An operator-assisted call in which Customer requests that the charges for the call be billed to a telephone number other than the originating or terminating telephone number.

United States

The forty-eight contiguous states, Alaska, Hawaii, Guam, Puerto Rico, the U. S. Marianas Islands, and the U. S. Virgin Islands.

USF (Universal Service Fund)

Telecommunications services provided by the Company are subject to an un-discountable monthly Universal Service Fund Fee, payable by the Customer, for telecommunications and information services to schools and libraries and rural health care facilities and subsidy for local service to high cost areas and low-income households. The fee shall be calculated as follows:

The fee shall be assessed on interstate and international services (exclusive of taxes) at the contribution factor as established quarterly by the Federal Communications Commission.

**RANDOLPH TELEPHONE TELECOMMUNICATIONS, INC.  
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**1. General**

**1.1 Application of Rates, Terms, and Conditions**

1.1.A The rates, terms, and conditions contained within this document hereafter referred to as "Rates, Terms, and Conditions," are applicable to the provision of Interstate, Intrastate, International, and Message Telecommunications Service (hereinafter collectively referred to as "Service"), by Randolph Telephone Telecommunications, Inc. (hereafter referred to as the "Company"), from its points of presence in the State of North Carolina to domestic and international points and all points within the State of North Carolina, as specified herein. Service is furnished subject to the availability of facilities and subject to transmission, atmospheric, and like conditions.

**By subscribing to, using, accepting or paying for Service from the Company, Customer accepts these Rates, Terms, and Conditions as a binding agreement between the Customer and the Company, and agrees to the prices, charges, terms, and conditions set forth herein. If Customer does not agree to the prices, charges, terms, or conditions set forth herein, the Customer must not use the Service offered by the Company, and must cancel the Service either by immediately contacting the Company in writing and requesting cancellation of the Service or by causing another Interexchange carrier to deliver a valid letter of authorization to Customer's local exchange company directing that local exchange company to change Customer's Interexchange service to another Interexchange carrier.**

Changes to these Rates, Terms, and Conditions may be made by the Company upon thirty (30) days notice to the Customer. The Company may decrease prices without advance notice. Increases to the prices for Service, or changes in the terms and conditions on which the Company offers Service are effective no sooner than thirty (30) days after the Company posts them on its Web site at RTMC.net.

**Customer's continued subscription to, use of or payment for the Company's service after the fifteen (15) day notice of any such changes shall be construed as the Customer's agreement to the changed rates, terms, and conditions.**

1.1.B The provision of such Service by the Company as set forth in these Rates, Terms, and Conditions does not constitute a joint partnership or any other kind of joint undertaking with the Customer for the furnishing of any Service.

1.1.C Service may be used for any lawful purpose for which it is technically suited. Service may not be used for unlawful purposes.

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**1. General (Cont'd.)**

**1.1 Application of Rates, Terms, and Conditions (Cont'd.)**

1.1.D The customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title, and interest to such items remain, at all times, solely with the Company or its underlying carrier or service provider, as appropriate.

1.1.E Recording of telephone conversations transmitted over service provided by the Company under this RTC is prohibited except as authorized by applicable federal, state, and local laws.

**2. Terms and Conditions - Interstate, Intrastate, and International Message Telecommunications Services**

**2.1 Undertaking of the Company**

**2.1.A Scope**

The Company is a carrier providing interstate, intrastate, and international communications services to Customers for their direct transmission of voice, data and other types of telecommunications within the United States, between points in the United States and international points, and within the State of North Carolina as described in these Rates, Terms, and Conditions.

**2.1.B Limitations**

2.1.B.1 Service is offered subject to the availability of the necessary facilities and/or equipment, including, but not limited to, billing systems, and subject to the provisions of this RTC. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this RTC.

2.1.B.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this RTC), or when service is used in violation of provisions of this RTC or the law.

2.1.B.3 The Company does not undertake to transmit messages, but offers the use of its service, when available and as more fully set forth elsewhere in this RTC for the transmission of Customer communications. The Company shall not be liable for errors in transmission or for failure to establish connections.



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**2. Terms and Conditions - Interstate, Intrastate, and International Message Telecommunications Services (Cont'd.)**

- 2.1.B.4 The Company reserves the right to refuse to process Third Party Billed calls when the Company determines the billed party and/or standard validation techniques do not confirm acceptance.
- 2.1.B.5 The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company. In such circumstances, the Company's service will be revised accordingly.
- 2.1.B.6 Service is offered subject to restrictions imposed upon the Company by any authority having jurisdiction over the Company's provision of service.
- 2.1.B.7 The Company may require the Customer to sign an application for service form furnished by the Company and to establish credit as provided in this RTC, as a condition precedent to the initial establishment of service. The Company's acceptance of an application or order for service by an applicant whose credit has not been duly established will be subject to the deposit, advance payment and/or refusal of service provisions described in this RTC. The Company may also require a signed authorization from the Customer for additions to or changes in existing service for such Customer. An application for service canceled by the applicant or by the Company prior to the establishment of service is subject to the provisions of this RTC concerning cancellation charges.
- 2.1.B.8 The customer may not transfer or assign the use of service offered by the Company.

**2.2 Obligations of the Customer**

- 2.2.A All Customers assume general responsibilities in connection with the provision and use of the Company's Service. General responsibilities are described in this section. When facilities, equipment, and/or communication systems provided by others are connected to the Company's facilities, the Customer assumes the additional responsibilities as set forth in Section 2.2, herein.

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**2. Terms and Conditions - Interstate, Intrastate, and International Message Telecommunications Services (Cont'd.)**

**2.2 Obligations of the Customer (Cont'd.)**

- 2.2.B The Customer is responsible for the payment of all charges for any and all Services or facilities provided by the Company to the Customer.
- 2.2.C Subject to availability, the Customer may use specific codes to identify the users groups on its account and to allocate the cost of its service accordingly. The numerical composition of such codes shall be set forth by the Company to assure compatibility with the Company's accounting and automation systems and to avoid duplication of such specific codes.
- 2.2.D The Company reserves the right to discontinue the use of any code provided to the Customer and to substitute another code for such Customer's use.
- 2.2.E The Customer shall indemnify and save harmless the Company from and against all loss, liability, damage, and expense, including reasonable attorneys' fees, due to claims for libel, slander, or infringement of copyright or trademark in connection with any material transmitted by the Customer using the Company's Services; claims for patent infringement arising from combining or connecting the Company's services, facilities, or equipment with services, facilities, equipment, apparatus, or systems of the Customer or the Customer's agents, servants, employees, or customers; all other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, or the Customer's agents, servants, employees, or customers, in connection with any service or facilities or equipment provided by the Company; and any other claim resulting from any act or omission of the Customer relating to the use of the Company's facilities. This provision will continue in full force and effect even after Customer stops receiving Service from the Company.
- 2.2.F Nothing contained herein, or in any other provision of these Rates, Terms, and Conditions, or in any marketing materials issued by the Company shall give any Customer or person any ownership interest or proprietary right in any particular code issued by Company; provided, however, that a Customer who continues to subscribe to Company's Services will be provided a replacement code in the event such Customer's initial code is canceled.
- 2.2.G The Customer shall reimburse the Company for damages to the Company's facilities caused by any negligence or willful act or acts on the part of the Customer.

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**2. Terms and Conditions - Interstate, Intrastate, and International, Message Telecommunications Services (Cont'd.)**

2.2 Obligations of the Customer (Cont'd.)

- 2.2.H The Customer shall pay and hold the Company harmless from the payment of all charges for service ordered by the Customer from the Local Exchange Carriers or other entities for telecommunications services and/or facilities connecting the Customer and the Company.
- 2.2.I In the event a suit is brought by the Company, or an attorney is retained by the Company to collect any bill or enforce the terms of these Rates, Terms, and Conditions against a Customer, then to the maximum extent allowed by North Carolina law and the rules of any state or federal regulatory agency having jurisdiction as to the Company, Customer shall be responsible for payment of all reasonable attorneys' fees, court costs, costs of investigation and any and all other related costs and expenses incurred by the Company in connection therewith.
- 2.2.J The Customer understands that the Services are furnished subject to the condition that there will be no abuse, fraudulent and/or illegal use thereof. Such activity includes, but is not limited to:
- 2.2.J.1 Using the Service for any purpose which is in violation of any law.
- 2.2.J.2 Obtaining or attempting to obtain Services through any scheme, false representation and/or use of any fraudulent means or devices whatsoever with the intent to avoid payment, in whole or in part, of charges for Services, or assisting any other person or firm in such regard.
- 2.2.J.3 Attempting to, or actually obtaining, accessing, altering, or interfering with the communications and/or information by rearranging, tampering with or making any connection with any facilities of the Company or assisting any other person or firm in such regard.
- 2.2.J.4 Using the Services in a manner that interferes unreasonably with the use of Service by one or more other Customers.
- 2.2.J.5 Using the Service to convey information deemed to be obscene, salacious, or prurient, to impersonate another person with fraudulent or malicious intent, to call another person or persons so frequently, at such times, or in such a manner as to annoy, abuse, or harass, or to convey information of a nature or in a manner that renders such conveyance unlawful.
- 2.2.K The Customer, not the Company, shall be responsible for compliance with FCC Rules, 47 C.F.R. Part 68, and for all maintenance of such equipment and/or facilities.

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**2. Terms and Conditions - Interstate, Intrastate, and International, Message Telecommunications Services (Cont'd.)**

2.3 Liabilities of the Company

- 2.3.A Except as stated in this Section 2.3, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in these Rates, Terms, and Conditions, or otherwise arising in connection with the Service provided by the Company.
- 2.3.B The liability of the Company for damages resulting in whole or in part from or arising in connection with the furnishing of Service under these Rates, Terms, and Conditions, including, but not limited to, mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations shall not, in any event, exceed an amount equal to the charges under these Rates, Terms, and Conditions applicable to the specific call (or portion thereof) that was affected. No other liability shall attach to the Company.
- 2.3.C The Company shall not be liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to: (1) acts of God, fires, floods or other catastrophes; (2) explosions, vandalism, cable cut, meteorological phenomena; (3) any law, order, regulation, directive, action, or request of the United States Government, or any other government, including state and local governments having jurisdiction over the Company, or of any department, agency, bureau, corporation, or other instrumentality of any one or more of said governments, or of any civil or military authority; or (4) national emergencies, insurrections, riots, wars, acts of terrorism, supplier failures, shortages, breaches, or delays, preemption of existing service to restore service in compliance with state, federal, or other laws, or labor difficulties.
- 2.3.D The Company shall not be liable for any act or omission of any other entity furnishing facilities, equipment, or services used by a Customer, with the Company's Services. In addition, the Company shall not be liable for any damages or losses due to the failure or negligence of any Customer or due to the failure of Customer Provided Equipment, facilities or services.
- 2.3.E In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including, but not limited to, lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.
- 2.3.F If the services or facilities of other common carriers or other service providers are used separately or in conjunction with the Company's services, facilities, or equipment in establishing connection to points not reached by the Company's services, facilities, or equipment, then the Company shall not be liable for any act or omission of such other common carriers, or other service providers, or their respective agents, servants, or employees.

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**2. Terms and Conditions - Interstate, Intrastate, and International, Message Telecommunications Services (Cont'd.)**

2.3 Limitations of Liabilities (Cont'd.)

2.3.G The Company shall not be liable for unlawful use, or use by any unauthorized person, of its service, or for any claim arising out of a breach in the privacy or security of communications transmitted by the Company. The Company is not liable for any damages, including toll usage charges, the Customer may incur as a result of the unauthorized use of its telecommunications facilities. Such unauthorized use of its telecommunications facilities includes, but is not limited to, the placement of calls through Customer-provided equipment which are transmitted or carried on the Company's network. The Customer is responsible for controlling access to, and the use of, its own telecommunications facilities.

2.3.H WITH RESPECT TO SERVICE PROVIDED BY THE COMPANY, THE COMPANY HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESSED OR IMPLIED, NOT STATED IN THIS RTC, AND IN PARTICULAR DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

2.4 Service Orders

Customer must complete and deliver to the Company a Long Distance Services Agreement to initiate the Service. Customer can only cancel Service by delivering or to Company by way of written or oral notice of cancellation. Changes in the Calling Plan provided to Customer pursuant to these Rates, Terms, and Conditions may be either in writing or orally and shall provide, at a minimum, the following information:

2.4.A Customer's name(s), telephone number(s), address(es) and CPNI password. If customer cannot provide CPNI password, then customer must answer at least two security questions, or come into the office and present identification. In the case of a corporation or partnership, a designated officer or agent shall be named as the contact person for such corporation or partnership.

2.4.B Name(s), address(es), and telephone number(s) of person(s) to whom notices from the Company to the Customer shall be addressed, if different from (A) above.

2.5 Charges and Payments for Service or Facilities

2.5.A Deposits

2.5.A.1 The Company may, in order to safeguard its interests, require a Customer to make a suitable deposit as a guarantee of the payment of charges.

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**2. Terms and Conditions - Interstate, Intrastate, and International, Message Telecommunications Services (Cont'd.)**

2.5 Charges and Payments for Service or Facilities (Cont'd.)

2.5.A Deposits (Cont'd.)

2.5.A.2 Any deposit, as referred to in this Section, shall be held by the Company to secure the payment of the Customer's bill. At the Company's discretion, the deposit may be refunded or credited to the Customer at any time prior to the termination of Service.

2.5.A.3 The fact that a deposit is made does not relieve the Customer from making advance payments or from complying with the Company's regulations for the payment of bills in accordance with the terms herein and does not constitute a waiver or modification of the regulations of the Company providing for the discontinuance of Service for nonpayment of any sums due the Company for Service rendered.

2.5.A.4 Deposit maybe applied to the Customer's account at the end of twelve (12) consecutive months of credit history determined to be satisfactory.

2.5.A.5 Upon termination of Service, and assuming deposits of the Customer are not applied as indicated in Section 2.5.A.2, the deposit will be credited to the Customer's account and any credit balance will be refunded after all amounts due the Company have been paid.

2.5.B Payment for Service and Billing Periods

2.5.B.1 Service is provided and billed on a monthly basis. Service continues to be provided and billed on a monthly basis until canceled by or on behalf of the Customer.

2.5.B.2 When billing functions are performed by a Local Exchange Carrier (LEC), commercial credit card company or others, the payment conditions and requirements of such LEC, commercial credit card company or other entity performing billing functions apply, including any applicable interest.

2.5.B.3 In the event a Local Exchange Carrier, commercial credit card company or others ceases efforts to collect any amounts associated with the Company's charges, the Company may bill the Customer or the called party directly, and may utilize its own billing and collection procedures which shall be consistent with all applicable statutes, rules and regulations.

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**2. Terms and Conditions - Interstate, Intrastate, and International, Message Telecommunications Services (Cont'd.)**

2.5 Charges and Payments for Service or Facilities (Cont'd.)

2.5.B Payment for Service and Billing Periods (Cont'd.)

2.5.B.4 The Customer is responsible for payment of all charges for service furnished to or used by the Customer, or the Customer's agents, servants, employees or customers. The Customer is also responsible for payment of charges for all other third person use of service to which the Customer subscribes. All charges due from the Customer are payable to the Company or to the Company's authorized billing agent in immediately available U.S. dollars. Any objections to billed charges must be reported to the Company or its billing agent in writing within thirty (30) days after receipt of bill. Adjustments to the Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.5.B.5 The security of the Customer's Authorization Codes is the responsibility of the Customer. All calls placed using such Authorization Codes shall be billed to and shall be the obligation of the Customer. The Customer is responsible for all calls placed via the Customer's Authorization Code, whether such use is as a result of the Customer's intentional or negligent disclosure of the Authorization Code or otherwise. However, the Customer shall not be responsible for charges in connection with the unauthorized use of Authorization Codes arising after the Customer notifies the Company in writing of the loss, theft, or other breach of security of such Authorization Codes.

2.5.B.6 The Customer shall be responsible for payment or rates and charges for all calls placed by or through Customer's equipment by any person. In particular and without limitation of the foregoing, the Customer is responsible for payment of rates and charges for any calls placed by or through the Customer's equipment via any remote access features.

2.5.C Taxes, Gross Revenue, Gross Income, Gross Earnings Surcharges, and Fees

2.5.C.1 Sales tax is covered by state statute and other applicable taxes may be covered by state or federal statutes. Such taxes may be included on Customer bills in accordance with any applicable rules of a state or federal regulatory agency having jurisdiction as to the Company.

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**2. Terms and Conditions - Interstate, Intrastate, and International, Message Telecommunications Services (Cont'd.)**

**2.5.C Taxes, Gross Revenue, Gross Income, Gross Earnings Surcharges, and Fees  
(Cont'd.)**

2.5.C.2 In addition to all recurring, non-recurring, minimum, usage, surcharges, or special charges, the Customer as identified in these Rates, Terms, and Conditions shall also be responsible for and shall pay all applicable federal, state and local taxes or surcharges, including sales, use, excise, gross earnings, and gross income taxes associated with the Company's provision of Service to Customer. All such taxes shall be separately shown and charged on bills rendered by Company or its billing agent. Sales and use taxes shall be applied to all charges and shall also be applied to all applicable gross earnings, gross revenue and gross income taxes.

2.5.C.3 Telecommunications services provided by the Company are subject to an un-discountable monthly Universal Service Fund Fee, payable by the Customer, for telecommunications and information services to schools and libraries and rural health care facilities and subsidy for local service to high cost areas and low income household. The fee shall be calculated as follows:

The fee shall be assessed on interstate and international services (exclusive of taxes) at the contribution factor as established quarterly by the Federal Communications Commission.

2.5.C.4 In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), unless otherwise stated in this, an un-discountable per call charge is applicable to all calls that originate from any domestic pay telephone not served by a line presubscribed to the Company used to access the Company's services on a dial-around basis. The Pay Telephone Surcharge, which is in addition to standard usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

**2.5.D Payment and Late Payment Charge**

2.5.D.1 Payment will be due as specified on the Customer bill. Commencing after that due date, a late charge of up to the highest interest rate allowable by law or regulation may be applied to all amounts past due.



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**2. Terms and Conditions - Interstate, Intrastate, and International, Message Telecommunications Services (Cont'd.)**

2.5.D Payment and Late Payment Charge (Cont'd.)

2.5.D.2 Collection procedures and the requirement for a deposit are unaffected by the application of a late payment charge.

2.5.D.3 Service may be denied or discontinued at the Company's discretion for nonpayment of amounts due the Company past the due date as specified in 2.5.D.1. Restoration of Service will be subject to all applicable installation charges.

2.5.D.4 The Company reserves the right to examine the credit record or other available external sources of credit of an applicant or Customer. Subject to pertinent federal and state laws, rules, and regulations the Customer whose service has been disconnected for nonpayment of bills shall be required to pay any unpaid balance due to the Company before service is restored, and a deposit may be required.

2.5.E Returned Check Charge

For Customers whose payment by check or draft is returned for insufficient funds, or is not accepted by the institution upon which it is written, there will be a charge of \$25.00 as set forth herein. Such charge will be applicable on each occasion when a check is returned or not processed.

2.5.F Refusal, Suspension, or Termination of Service

Service continues to be provided until canceled by the Customer or until canceled by the Company as set forth below. The Company may render bills subsequent to the cancellation of service for charges incurred before cancellation. The Customer shall pay such bills in full in accordance with the payment terms of this RTC.

The Customer may have service canceled upon written or verbal notice to the Company. The Customer shall pay the Company for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later. Cancellation of service may be subject to early termination liability obligations set forth in this RTC.

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**2. Terms and Conditions - Interstate, Intrastate, and International, Message Telecommunications Services (Cont'd.)**

**2.5.G Credit Allowance/Service Interruptions**

2.5.G.1 Should Customer be unable to originate intrastate, interstate, or international long distance calls as a result of some failure in the Service provided by the Company, and if the Customer subscribes to a Calling Plan offered by the Company which requires a monthly "buy in" fee on a per account or per line basis, then Customer shall be entitled to a credit on Customer's bill as provided for in Sections 2.5.G and 2.5.H.

2.5.G.2 Subject to the provisions of Section 2.5.H., credit allowances for failure of Service do not start until the Customer notifies the Company of the failure.

2.5.G.3 The Customer shall notify the Company of failures of Service or equipment and make reasonable attempts to ascertain that the failure is not caused by Customer Provided Equipment or Customer provided facilities, any act, or omission of the Customer, or in wiring, or equipment connected to the Customer's terminal.

2.5.G.4 Any credit provided to the Customer under these Rates, Terms, and Conditions shall be determined in accordance with the provisions of Section 2.5.H.

**2.5.H Service Interruption Measurement**

2.5.H.1 In the event of an interruption of Service to a Customer who subscribes to a calling plan offered by the Company which requires a monthly "buy in" fee on a per account or per line basis, the Company shall make a credit adjustment at the Customer's request for a pro rata adjustment of all such "buy in" charges billed by the Company for Services rendered inoperative by the interruption. The credit will be computed by dividing the duration of the period in which Customer cannot use the Service as such period is measured in twenty-four (24) hour days, from the time the interruption is reported to the Company, by a standard thirty (30) day month, and then multiplying the result by the monthly "buy in" fee on a per account or per line basis which the Customer is paying at that time.

2.5.H.2 A credit allowance will not be given for interruptions caused by the negligence or willful act of the Customer, or interruptions caused by failure of equipment or service not provided by the Company.

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MESSAGE TELECOMMUNICATIONS SERVICE

**2. Terms and Conditions - Interstate, Intrastate, and International, Message Telecommunications Services (Cont'd.)**

**2.6 Termination or Denial of Service by the Company**

2.6.A The Company may, subject to pertinent federal and state laws, rules, and regulations, immediately and without notice to the Customer, and without liability of any nature, temporarily deny, terminate, or suspend Service to any Customer:

2.6.A.1 In the event such Customer or its agent: (a) willfully damages the Company equipment, interferes with use of the Company's Service by other Customers of the Company; (b) unreasonably places capacity demands upon the Company's facilities or Service; or (c) violates any statute or provision of law, or any rule or regulation of any state or federal regulatory agency relating to communications; or (d) otherwise fails to comply with the provisions of these Rates, Terms, and Conditions or applicable law; or

2.6.A.2 In the event a Customer becomes insolvent, is the subject of any formal legal proceeding commenced in a court involving a voluntary or involuntary petition or proceeding in bankruptcy, seeks protection or relief from creditors in a formal legal proceeding after a filing for such relief, or executes an assignment for the benefit of creditors; or

2.6.A.3 In the event that the Company determines that any Service is being used fraudulently or illegally, whether by a Customer or its agent.

2.6.A.4 Service may be suspended by the Company, without prior notice to the Customer, by blocking traffic and all services to certain cities, countries, NPA-NXX exchanges, or individual telephone numbers when the Company deems it necessary to take such action to prevent unlawful or fraudulent use of its service. The Company will restore services as soon as it can be provided without undue risk.

2.6.A.5 For violation of law or this RTC: except as provided elsewhere in this RTC, subject to pertinent federal and state laws, rules, and regulations, the Customer shall be subject to refusal, suspension or cancellation of service, without prior notice, for any violation of terms of this RTC, for any actual or apparent violation of any law, rule, regulation, order, decree, or policy of any government authority of competent jurisdiction, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service or prohibits Customer from subscribing to, using, or paying for such service.

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**2. Terms and Conditions - Interstate, Intrastate, and International, Message Telecommunications Services (Cont'd.)**

2.6 Termination or Denial of Service by the Company (Cont'd.)

2.6.A (Cont'd.)

2.6.A.6 For the Company to comply with any order or request of any governmental authority having jurisdiction: the Customer shall be subject to refusal, suspension or cancellation of service, without prior notice, in order to permit the Company to comply with any order or request of any governmental authority having jurisdiction.

2.6.A.8 The Company may refuse, suspend, or cancel service immediately and without prior notice in the event of excessive network usage which is determined to be fraudulent.

2.6.A.9 Without prior notice in the event of the Customer or the Customer's authorized user's use of equipment in such a manner as to adversely affect the Company's facilities and/or equipment or service to others.

2.6.A.10 Without prior notice in the event of tampering with the facilities and/or equipment or services owned by the Company or its suppliers and used to provide service under this RTC.

2.6.A.11 Without prior notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use.

2.6.B The Company may refuse, suspend, or cancel service under the following conditions provided that, unless otherwise stated in this RTC, existing Customers shall be given 30 days written notice to comply with any rule or remedy any deficiency.

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**2. Terms and Conditions - Interstate, Intrastate, and International, Message Telecommunications Services (Cont'd.)**

2.6 Termination or Denial of Service by the Company (Cont'd.)

2.6.B (Cont'd.)

2.6.B.1 Company reserves the right to refuse, suspend, or cancel service for applicants or Customers who cannot show reasonable credit-worthiness or cannot satisfy deposit requirements set forth in this RTC.

2.6.B.2 For nonpayment: the Company, by written notice to the Customer and in accordance with applicable law, may refuse, suspend, or cancel service without incurring any liability when there is an unpaid balance for service that is more than 30 days over due.

2.6.B.3 For use of service for any purpose other than that described in this RTC for the application for service.

2.6.B.4 For neglect or refusal to provide reasonable access to the Company or its agents, employees, or contractors for the purpose of inspection and maintenance of facilities and/or equipment owned by the Company or its suppliers and used to provide service under this RTC.

2.7 Miscellaneous Provisions

2.7.1 **Entire Agreement.** This document constitutes the entire and final agreement between Company and Customer relating to the Service, and there are no other agreements or understandings between or among them regarding the matter except as set forth therein. The terms of this Agreement are contractual and not a mere recital. Furthermore, the terms of this Agreement supersede any prior agreements and understandings between Company and Customer regarding the Service. No employee of Company, purporting to act on behalf of the Company, is authorized to make any oral modifications of the terms and conditions on which Company offers or provides Service to Customer.

2.7.2 **Waiver.** No waiver of any right or remedy shall be effective unless in writing and nevertheless shall not operate as a waiver of any other right or remedy or of the same right or remedy on a future occasion.

2.7.3 **Construction.** This Statement of Rates, Terms, and Conditions, its application or interpretation, shall be governed exclusively by its terms and the law of the State of North Carolina, without giving effect to its conflict of laws principles, regardless of the domicile of any party. No provision of this document shall be construed against or interpreted to the disadvantage of any party by any court or other governmental or judicial authority by reason of such party's having or being deemed to have prepared or imposed such provision.

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**2. Terms and Conditions - Interstate, Intrastate, and International, Message Telecommunications Services (Cont'd.)**

2.7 Miscellaneous Provisions (Cont'd.)

2.7.4 **Dispute Resolution.**

**It is important that you read this entire section carefully. This section provides for resolution of any disputes between Customer and the Company through final and binding arbitration before a neutral arbitrator, instead of in a court by a judge or jury or through a class action. You continue to have certain rights to obtain relief from a state or federal regulatory agency.**

Any controversy or claim arising out of or relating to the provision of Service by the Company (whether based in contract, tort, statute, fraud, misrepresentation or any other legal or equitable theory), shall be subject to final and binding arbitration as provided for herein. The arbitration process will be governed by the Federal Arbitration Act, 9 U.S.C. " 1-16, et seq. The arbitration of any dispute involving \$10,000 or less shall be conducted in accordance with the Consumer Arbitration Rules of the American Arbitration Association, as modified by this document, in effect at the time such dispute is submitted to arbitration. The arbitration of any dispute involving more than \$10,000 shall be conducted in accordance with the Commercial Arbitration Rules of the American Arbitration Association, as modified by this document, in effect at the time such dispute is submitted to arbitration. In conducting the arbitration, and making any award, the arbitrator shall be bound by and strictly enforce the provision of this Statement of Rates, Terms, and Conditions and may not limit, expand or otherwise modify its terms.

- 2.7.5 **Other.** The Company reserves the right to discontinue service, limit service, or to impose requirements on customers as required to meet changing regulations, rules, or standards of any regulatory agency with jurisdiction over the Company.

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MESSAGE TELECOMMUNICATIONS SERVICE

**3. General Classification and Description of the Company's Service - Interstate, Intrastate, and International Message Telecommunications Services**

3.1 Service Points

3.1.A The Company provides originating Service from points in the United States, including the State of North Carolina to points identified in these Rates, Terms, and Conditions.

3.1.B The Company provides terminating Service from points identified in these Rates, Terms, and Conditions to points in the United States and all points within the State of North Carolina.

3.1.C The Company provides originating Service from points in the United States to international points identified in these Rates, Terms, and Conditions.

3.2 Measurements

3.2.A Time-of-Day Rate Period

Time-of-Day Rate Periods are reflected as Peak and Off-Peak with the rates found in Sections 4, 5, and 6 herein.

3.2.B Availability of Service

The Service is available at the rates listed in Sections 4, 5 and 6, through subscription to any of the message telecommunication service offerings available from the Company. Each of these offerings utilize the same rate schedules but have different rates and billing increments for each of the rate schedules.

3.2.C Holiday Rates

3.2.C.1 During the following officially recognized holidays, Off Peak Rates will be applicable for interstate and intrastate calls during all hours.

New Year's Day	Labor Day
Presidents' Day	Thanksgiving Day
Memorial Day	Christmas Day
Independence Day	

3.3 Timing of Calls

3.3.A Unless otherwise indicated in these Rates, Terms, and Conditions, interstate and intrastate calls are timed by the Company in thirty (30) second increments. International calls are timed in sixty (60) second increments. "Ring-busy" and "ring-no-answer" calls will not knowingly be charged to the Customer and if the Company determines such a call was charged in error, will be credited by the Company to the Customer. "Ring-no-answer" calls do not include calls completed to any answering machine, pager, voice mail, answering service or other similar

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**3. General Classification and Description of the Company's Service - Interstate, Intrastate, and International Message Telecommunications Services (Cont'd.)**

3.3 Timing of Calls (Cont'd.)

3.3.A (Cont'd.)

device or service. Timing begins at the "starting event" and ends at the "terminating event," unless otherwise specified. The time between the starting event and the terminating event is the call duration. The minimum call duration for a completed interstate or intrastate call is thirty (30) seconds, unless otherwise indicated in these Rates, Terms, and Conditions. The minimum call duration for a completed international call is sixty (60) seconds, unless otherwise indicated in these Rates, Terms, and Conditions.

3.3.B The starting event occurs when the Company's terminal experiences an "Incoming Signaling Protocol Successful," i.e., upon the seizure of an inbound trunk.

3.3.C The terminating event occurs when the Company's terminal receives a signal from the Local Exchange Carrier that either the calling party or the called party has hung up.

3.3.D Upon receiving reasonable and adequate notice of billing from a Customer that the Customer was billed for a "ring-busy" or a "ring-no-answer" call, the Company may issue a credit in an amount equal to the charge for that call. Any call which is in progress longer than 30 seconds is deemed to have been answered.

3.3.E Unless otherwise indicated in these Rates, Terms, and Conditions, Interstate and Intrastate Telecommunications Service rates are quoted in terms of initial and additional minutes. The initial minute is the first minute or any fraction thereof after connection is made. The additional minute is each minute or any fraction thereof after the initial minute.

3.3.F The time of day at the calling party rate center determines what Time-of-Day rate period applies.

3.4 Method of Applying Rates

3.4.A Interstate and Intrastate Message Telecommunications Services

3.4.A.1 Calls that begin in one rate period and terminate in another will be billed at the rate in effect for the rate period at the time the call is originated.



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**3. General Classification and Description of the Company's Service - Interstate, Intrastate, and International Message Telecommunications Services (Cont'd.)**

3.4 Method of Applying Rates (Cont'd.)

3.4.A Interstate and Intrastate Message Telecommunications Services (Cont'd.)

3.4.A.2 Unless specified otherwise in these Rates, Terms, and Conditions, the duration of each call for billing purposes will be rounded off to the nearest higher thirty (30) second increment.

3.4.B International Message Telecommunications Services

3.4.B.1 Calls that begin in one rate period and terminate in another will be billed at the rate applicable for each respective minute of the call.

3.4.B.2 Unless specified otherwise in these Rates, Terms, and Conditions, the duration of each call for billing purposes will be rounded off to the nearest higher sixty (60) second increment.

3.5 Promotional Discounts

The Company may from time to time offer promotional discounts. Such discounts will be for a specified period of time, will not exceed published rates, and will be offered to all qualifying Customers.

3.5.A PIC Waiver Promotion

This promotion is available to new Customers who presubscribe to the Company's domestic interstate and intrastate message telecommunication service.

The Company will incur the Primary Interexchange Carrier ("PIC") and the Secondary Interexchange Carrier ("PIC2") charge directly on the Customer's behalf. The Company will issue a \$5.00 credit per line to the Customer's account.

The PIC Waiver Promotion may be combined with other promotional offers for which the Customer is eligible.

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MESSAGE TELECOMMUNICATIONS SERVICE

**3. General Classification and Description of the Company's Service - Interstate, Intrastate, and International Message Telecommunications Services (Cont'd.)**

3.6 Dialed Message Telecommunications Services

- 3.6.A Dialed Message Telecommunications Services are measured use, full time services and are offered on a monthly basis, utilizing interstate, international and intrastate communications facilities. When appropriate access arrangements exist, these switched services are available on a presubscription (Equal Access) basis. Otherwise, the Services require that a Customer access the Company's network via an alternative access code arrangement such as "950-XXXX" plus the Customer's security code, a toll-free "1-800" telephone number with the Customer's security code, or via "1-0-1-XXXX" code with Customer's security code.
- 3.6.B Depending upon the service option chosen by the Customer, the charges for the use of such interstate, international or intrastate communications facilities may be based upon the time of day, the total minutes of use and/or the distance of each call.
- 3.6.C All Customers shall be charged the rates identified in Sections 4, 5 and 6 herein.
- 3.6.D Intrastate points include all points within the State of North Carolina.

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MESSAGE TELECOMMUNICATIONS SERVICE

**3. General Classification and Description of the Company's Service - Interstate, Intrastate, and International Message Telecommunications Services (Cont'd.)**

**3.7 800 Service**

3.7.A 800 Service is a one-way inbound service originating on feature group facilities provided by the Company and terminating on a regular telephone line. The Customer is responsible for payment of all charges associated with such terminating calls rather than the calling party.

3.7.B The Company may from time to time offer discounted promotional rates for 800 Service, which may include discounting or waiving the one-time service establishment charge, discounting or waiving the monthly service charge, discounting or waiving the message-detail charge.

3.7.C Any Customer ordering 800 Service from the Company specifically agrees that regardless of the method in which a Toll Free Number is requested and otherwise assigned to a Customer, that Customer will not seek any remedy from the Company, including, but not limited to, any remedy based on a theory of detrimental reliance or otherwise that such Toll Free Number(s) are found not to be available for Customer's use. RTTI's Toll Free Numbers shall not be sold, bartered, brokered or otherwise released by a Customer for a fee or other consideration (Toll Free Number Trafficking). Any attempt by a Customer to engage in Toll Free Number Trafficking shall be grounds for reclamation by the Company for reassignment of the Toll Free Number(s) assigned to the Customer.

**3.8 Directory Assistance Service**

3.8.A The Company will provide Directory Assistance Service for the convenience of its customers in obtaining telephone numbers in the United States and all points within the state of North Carolina.

3.8.B All customers shall be charged the rates identified in Sections 4 and 6.

**3.9 Miscellaneous Service**

**3.9.A Account Codes**

Two types of Account Codes are offered, validated and non-validated. Non-validated Account Codes only require the correct number of digits for call completion. Validated Account Codes must have each digit validated by the network before call completion.

**3.9.B Rates**

	<u>Non Recurring</u>	<u>Month Recurring</u>
Non Validated	\$10.00	\$ 5.00
Validated		
1 - 100	\$20.00	\$10.00
101 - 1000	\$20.00	\$25.00
Per Additional 1000	\$20.00	\$25.00

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**4. INTERSTATE Rates for Message Telecommunications Service**

4.1 Returned Check Charge

Customers whose payment by check or draft is returned for insufficient funds, or is not accepted by the institution, will be subject to a returned check charge. Such charge will be applicable on each occasion when a check is returned or not processed. If the returned check was for a combined interstate, intrastate, and international balance, only a single returned check charge will apply.

Per Occasion	\$25.00
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4.2 Universal Service Fund Charges

The fee shall be assessed on interstate and international services (exclusive of taxes) at the contribution factor as established quarterly by the Federal Communications Commission.

4.3 Directory Assistance Rates

Available to All Domestic Points: \$1.32 per call for Interstate

4.4 **Basic Plan: All Interstate Points**

Rates for Direct Dialed Interstate Message Telecommunications Services for residential and business customers for all domestic points. These calls are timed by the Company in thirty (30) second increments. The rates are as follows:

Peak <sup>1</sup>	Off-Peak <sup>2</sup>
Per Minute \$0.15	Per Minute \$0.10

<sup>1</sup> Peak rates apply Monday through Friday 7:00 a.m. to 6:59 p.m.

<sup>2</sup> Off-Peak rates apply Monday through Friday 7:00 p.m. to 6:59 p.m., all day Saturday, Sunday and major holidays.

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**4. INTERSTATE Rates for Message Telecommunications Service (Cont'd)**

**4.5 Economy Plan: All Points**

Rates for Direct Dialed Interstate Message Telecommunications services for residential and business customers for all domestic points. This plan has a \$3.95 non-discountable monthly fee per account. These calls are timed by the company in six (6) second increments. The minimum call duration for a completed call is thirty (30) seconds. The rates are as follows:

<b>Peak<sup>1</sup> &amp; Off-Peak<sup>2</sup></b>	<b>Interstate</b>
Monthly Fee	\$3.95
Per Minute	\$0.10

**4.6 Advantage Plan**

Rates for Direct Dialed Interstate Message Telecommunications services for residential and business customers for all interstate points. This plan has a \$4.95 discountable monthly fee per line. These calls are timed by the Company in six (6) second increments. The minimum call duration for a completed call is thirty (30) seconds. The rates are as follows:

<b>Peak<sup>1</sup> &amp; Off-Peak<sup>2</sup></b>	<b>Interstate</b>
Monthly Fee	\$4.95
Per Minute	\$0.07

<sup>1</sup> Peak rates apply Monday through Friday 7:00 a.m. to 6:59 p.m.

<sup>2</sup> Off-Peak rates apply Monday through Friday 7:00 p.m. to 6:59 p.m., all day Saturday, Sunday and major holidays.

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**4. INTERSTATE Rates for Message Telecommunications Service (Cont'd)**

**4.7 Responsible Dialing Plan**

Rates for Direct Dialed Interstate Message Telecommunications services for residential and business customers for all interstate points. This plan has a \$9.95 non-discountable monthly fee per two (2) lines. These calls are timed by the company in six (6) second increments. The minimum call duration for a completed call is thirty (30) seconds. The rates are as follows:

<b>Peak<sup>1</sup> &amp; Off-Peak<sup>2</sup></b>	<b>Interstate</b>
Monthly Fee	\$5.95 - 1 Line \$9.95 - 2 Lines
Per Minute	\$0.06

**4.8 800 Service**

**4.8.A Monthly Recurring Charge**

In addition to the Usage Charge described in this Section, there shall be assessed a monthly charge per account for each 800 Service terminating line at the rates specified below:

<b>Per Month</b>	<b>\$5.00</b>
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**4.8.B Reserved for Future Use**

**4.8.C Usage Charges**

**4.8.C.1 800 Basic Plan: Interstate Points**

<b>Peak<sup>1</sup></b>	<b>Off-Peak<sup>2</sup></b>
Per Minute \$0.08	Per Minute \$0.08

<sup>1</sup> Peak rates apply Monday through Friday 7:00 a.m. to 6:59 p.m.

<sup>2</sup> Off-Peak rates apply Monday through Friday 7:00 p.m. to 6:59 p.m., all day Saturday, Sunday and major holidays.

**RANDOLPH TELEPHONE TELECOMMUNICATIONS, INC.  
RATES, TERMS. AND CONDITIONS**

MESSAGE TELECOMMUNICATIONS SERVICE

**5. INTRASTATE Rates for Message Telecommunications Service**

5.1 Returned Check Charge

Customers whose payment by check or draft is returned for insufficient funds, or is not accepted by the institution, will be subject to a returned check charge. Such charge will be applicable on each occasion when a check is returned or not processed. If the returned check was for a combined interstate, intrastate, and international balance, only a single returned check charge will apply.

<b>Per Occasion</b>	<b>\$25.00</b>
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5.2 Universal Service Fund Charges

The fee shall be assessed on interstate and international services (exclusive of taxes) at the contribution factor as established quarterly by the Federal Communications Commission.

**RANDOLPH TELEPHONE TELECOMMUNICATIONS, INC.  
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MESSAGE TELECOMMUNICATIONS SERVICE

**5. INTRASTATE Rates for Message Telecommunications Service (Cont'd.)**

5.3 Directory Assistance Rates

Available to all points in the State of North Carolina: \$0.60 per call for Intrastate

5.4 **Basic Plan: All Points in the State of North Carolina (Intrastate)**

Direct Dialed Intrastate Message Telecommunications Services for residential and business customers for all points in the State of North Carolina. These calls are timed by the Company in thirty (30) second increments. The rates are as follows:

5.4.A **InterLATA Calls**

Peak <sup>1</sup>		Off-Peak <sup>2</sup>	
Per Minute	\$0.20	Per Minute	\$0.15

5.4.B **IntraLATA Calls**

Peak <sup>1</sup>		Off-Peak <sup>2</sup>	
Per Minute	\$0.20	Per Minute	\$0.15

<sup>1</sup> Peak rates apply Monday through Friday 7:00 a.m. to 6:59 p.m.

<sup>2</sup> Off-Peak rates apply Monday through Friday 7:00 p.m. to 6:59 p.m., all day Saturday, Sunday and major holidays.



**RANDOLPH TELEPHONE TELECOMMUNICATIONS, INC.  
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MESSAGE TELECOMMUNICATIONS SERVICE

**5. INTRASTATE Rates for Message Telecommunications Service (Cont'd.)**

**5.5 Economy Plan: All Points in the State of North Carolina (Intrastate)**

Rates for Direct Dialed Intrastate Message Telecommunications services for residential and business customers for all points in the State of North Carolina. This plan has a non-discountable monthly fee per account of \$3.95. These calls are timed by the Company in thirty (30) second increments. The minimum call duration for a completed call is sixty (60) seconds. The intrastate rate is as follows:

<b>Peak<sup>1</sup> &amp; Off-Peak<sup>2</sup></b>	<b>IntraLATA</b>
Monthly Fee	\$3.95
Per Minute	\$0.12

**5.6 Advantage Plan**

Rates for Direct Dialed Intrastate Message Telecommunications services for residential and business customers for all points in the State of North Carolina. This plan has a \$4.95 discountable monthly fee per line<sup>3</sup>. These calls are timed by the company in thirty (30) second increments. The minimum call duration for a completed call is sixty (60) seconds. The rates are as follows:

<b>Peak<sup>1</sup> &amp; Off-Peak<sup>2</sup></b>	<b>Interstate</b>
Monthly Fee	\$4.95
Per Minute	\$0.11

<sup>1</sup> Peak rates apply Monday through Friday 7:00 a.m. to 6:59 p.m.

<sup>2</sup> Off-Peak rates apply Monday through Friday 7:00 p.m. to 6:59 p.m., all day Saturday, Sunday and major holidays.

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MESSAGE TELECOMMUNICATIONS SERVICE

**5. INTRASTATE Rates for Message Telecommunications Service (Cont'd.)**

**5.7 Responsible Dialing Plan**

Rates for Direct Dialed Intrastate Message Telecommunications services for residential and business customers for all points in the State of North Carolina. This plan has a \$5.95 non-discountable monthly fee per two (2) designated lines. These calls are timed by the company in thirty (30) second increments. The minimum call duration for a completed call is sixty (60) seconds. The rates are as follows:

<b>Peak<sup>1</sup> &amp; Off-Peak<sup>2</sup></b>	<b>Intrastate</b>
Monthly Fee	\$5.95 - 1 Line \$9.95 - 2 Lines
Per Minute	\$0.10

**RANDOLPH TELEPHONE TELECOMMUNICATIONS, INC.  
RATES, TERMS. AND CONDITIONS****MESSAGE TELECOMMUNICATIONS SERVICE****6. INTERNATIONAL Rates for Message Telecommunications Service****6.1 Returned Check Charge**

Customers whose payment by check or draft is returned for insufficient funds, or is not accepted by the institution, will be subject to a returned check charge. Such charge will be applicable on each occasion when a check is returned or not processed. If the returned check was for a combined interstate, international and intrastate balance, only a single returned check charge will apply.

Per Occasion	\$25.00
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**6.2 Universal Service Fund Charges**

The fee shall be assessed on interstate and international services (exclusive of taxes) at the contribution factor as established quarterly by the Federal Communications Commission.

**RANDOLPH TELEPHONE TELECOMMUNICATIONS, INC.  
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MESSAGE TELECOMMUNICATIONS SERVICE

**6. INTERNATIONAL Rates for Message Telecommunications Service (Cont'd.)**

6.3 Rate Schedules

6.3.A Standard Service

<b>Country Code</b>	<b>Country</b>	<b>RTTI Basic Rate Plan</b>	<b>RTTI Flat Rate Plan</b>
93	Afghanistan	\$ 6.88	\$ 5.50
355	Albania	\$ 1.05	\$ 0.84
213	Algeria	\$ 2.19	\$ 1.75
376	Andorra	\$ 0.51	\$ 0.41
244	Angola	\$ 0.39	\$ 0.32
672	Antarctica	\$ 4.38	\$ 3.50
268	Antigua	\$ 1.25	\$ 1.00
54	Argentina	\$ 0.36	\$ 0.29
374	Armenia	\$ 0.53	\$ 0.43
297	Aruba	\$ 0.47	\$ 0.38
247	Ascension Island	\$ 4.10	\$ 3.28
61	Australia	\$ 0.14	\$ 0.11
43	Austria	\$ 0.62	\$ 0.50
994	Azerbaijan	\$ 0.79	\$ 0.63
242	Bahamas	\$ 1.30	\$ 1.04
973	Bahrain	\$ 0.29	\$ 0.24
880	Bangladesh	\$ 0.08	\$ 0.06
246	Barbados	\$ 0.75	\$ 0.60
375	Belarus	\$ 0.92	\$ 0.74
32	Belgium	\$ 1.05	\$ 0.84
501	Belize	\$ 0.51	\$ 0.41
229	Benin	\$ 0.90	\$ 0.72
441	Bermuda	\$ 0.38	\$ 0.30
975	Bhutan	\$ 0.15	\$ 0.12
591	Bolivia	\$ 0.47	\$ 0.38
387	Bosnia	\$ 0.96	\$ 0.77
267	Botswana	\$ 0.60	\$ 0.48
55	Brazil	\$ 0.04	\$ 0.03
284	British Virgin Islands	\$ 1.30	\$ 1.04
673	Brunei	\$ 0.06	\$ 0.05
359	Bulgaria	\$ 0.91	\$ 0.72

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**RANDOLPH TELEPHONE TELECOMMUNICATIONS, INC.  
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MESSAGE TELECOMMUNICATIONS SERVICE

**6. INTERNATIONAL Rates for Message Telecommunications Service (Cont'd.)**

6.3 Rate Schedules (Cont'd.)

6.3.A Standard Service (Cont'd.)

<b>Country Code</b>	<b>Country</b>	<b>RTTI Basic Rate Plan</b>	<b>RTTI Flat Rate Plan</b>
226	Burkina Faso	\$ 0.96	\$ 0.77
257	Burundi	\$ 1.38	\$ 1.10
1	Canada	\$ 0.10	\$ 0.02
855	Cambodia	\$ 0.15	\$ 0.12
237	Cameroon	\$ 0.90	\$ 0.72
238	Cape Verde Islands	\$ 0.62	\$ 0.50
345	Cayman Islands	\$ 4.68	\$ 3.74
236	Central African Rep.	\$ 1.47	\$ 1.18
235	Chad	\$ 1.46	\$ 1.17
56	Chile	\$ 1.59	\$ 1.28
86	China	\$ 0.45	\$ 0.36
57	Colombia	\$ 0.05	\$ 0.04
269	Comoros	\$ 1.22	\$ 0.98
242	Congo	\$ 1.33	\$ 1.06
682	Cook Islands	\$ 2.17	\$ 1.73
506	Costa Rica	\$ 0.17	\$ 0.14
385	Croatia	\$ 1.04	\$ 0.83
53	Cuba	\$ 1.82	\$ 1.46
357	Cyprus	\$ 0.31	\$ 0.25
420	Czech Rep.	\$ 0.19	\$ 0.15
45	Denmark	\$ 0.03	\$ 0.02
246	Diego Garcia	\$ 3.91	\$ 3.13
253	Djibouti	\$ 0.79	\$ 0.63
767	Dominica	\$ 0.35	\$ 0.28
809	Dom. Republic	\$ 12.53	\$ 10.02
670	East Timor	\$ 0.77	\$ 0.61
593	Ecuador	\$ 0.51	\$ 0.41
20	Egypt	\$ 0.29	\$ 0.23
503	El Salvador	\$ 0.33	\$ 0.27
240	Equatorial Guinea	\$ 1.14	\$ 0.91
291	Eritrea	\$ 0.52	\$ 0.41

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**RANDOLPH TELEPHONE TELECOMMUNICATIONS, INC.  
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MESSAGE TELECOMMUNICATIONS SERVICE

**6. INTERNATIONAL Rates for Message Telecommunications Service (Cont'd.)**

6.3 Rate Schedules (Cont'd.)

6.3.A Standard Service (Cont'd.)

<b>Country Code</b>	<b>Country</b>	<b>RTTI Basic Rate Plan</b>	<b>RTTI Flat Rate Plan</b>
372	Estonia	\$ 1.21	\$ 0.97
251	Ethiopia	\$ 0.55	\$ 0.44
298	Faeroe Islands	\$ 0.11	\$ 0.08
500	Falkland Islands	\$ 4.13	\$ 3.30
679	Fiji Islands	\$ 0.62	\$ 0.49
358	Finland	\$ 0.89	\$ 0.71
33	France	\$ 0.90	\$ 0.72
596	French Antilles	\$ 2.45	\$ 1.96
594	French Guiana	\$ 0.35	\$ 0.28
689	French Polynesia	\$ 0.61	\$ 0.49
883	FT Orange	\$ 0.89	\$ 0.71
241	Gabon	\$ 1.74	\$ 1.39
220	Gambia	\$ 0.95	\$ 0.76
671	Guam	\$ 0.15	\$ 0.10
995	Georgia	\$ 0.71	\$ 0.56
49	Germany	\$ 0.05	\$ 0.04
233	Ghana	\$ 0.75	\$ 0.60
350	Gibraltar	\$ 0.32	\$ 0.25
30	Greece	\$ 0.20	\$ 0.16
299	Greenland	\$ 0.12	\$ 0.09
473	Grenada	\$ 0.68	\$ 0.54
590	Guadeloupe	\$ 0.35	\$ 0.28
502	Guatemala	\$ 0.35	\$ 0.28
224	Guinea	\$ 1.72	\$ 1.38
245	Guinea Bissau	\$ 5.23	\$ 4.18
592	Guyana	\$ 0.54	\$ 0.43
509	Haiti	\$ 0.77	\$ 0.61
504	Honduras	\$ 0.38	\$ 0.31
852	Hong Kong	\$ 0.05	\$ 0.04
36	Hungary	\$ 0.17	\$ 0.13
354	Iceland	\$ 0.04	\$ 0.03
91	India	\$ 0.03	\$ 0.03

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**RANDOLPH TELEPHONE TELECOMMUNICATIONS, INC.  
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**MESSAGE TELECOMMUNICATIONS SERVICE**

**6. INTERNATIONAL Rates for Message Telecommunications Service (Cont'd.)**

6.3 Rate Schedules (Cont'd.)

6.3.A Standard Service (Cont'd.)

<b>Country Code</b>	<b>Country</b>	<b>RTTI Basic Rate Plan</b>	<b>RTTI Flat Rate Plan</b>
62	Indonesia	\$ 0.10	\$ 0.08
98	Iran	\$ 0.35	\$ 0.28
964	Iraq	\$ 0.44	\$ 0.35
353	Ireland	\$ 0.28	\$ 0.22
972	Israel	\$ 0.41	\$ 0.33
39	Italy	\$ 0.74	\$ 0.59
225	Ivory Coast	\$ 0.35	\$ 0.28
876	Jamaica	\$ 0.60	\$ 0.48
81	Japan	\$ 0.10	\$ 0.08
962	Jordan	\$ 0.42	\$ 0.34
254	Kenya	\$ 0.55	\$ 0.44
686	Kiribati	\$ 3.48	\$ 2.78
850	Korea North	\$ 1.25	\$ 1.00
82	Korea South	\$ 2.38	\$ 1.90
383	Kosovo	\$ 1.31	\$ 1.05
965	Kuwait	\$ 0.11	\$ 0.08
996	Kyrgyzstan	\$ 0.47	\$ 0.38
856	Laos	\$ 0.18	\$ 0.15
371	Latvia	\$ 1.35	\$ 1.08
961	Lebanon	\$ 0.40	\$ 0.32
266	Lesotho	\$ 0.98	\$ 0.78
231	Liberia	\$ 1.13	\$ 0.90
218	Libya	\$ 0.72	\$ 0.58
423	Liechtenstein	\$ 0.15	\$ 0.12
370	Lithuania	\$ 1.20	\$ 0.96
352	Luxembourg	\$ 0.45	\$ 0.36
853	Macau	\$ 0.21	\$ 0.17
389	Macedonia	\$ 0.88	\$ 0.70
261	Madagascar	\$ 2.08	\$ 1.66
265	Malawi	\$ 1.07	\$ 0.85
60	Malaysia	\$ 0.03	\$ 0.02
960	Maldives	\$ 2.08	\$ 1.66

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**RANDOLPH TELEPHONE TELECOMMUNICATIONS, INC.  
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**MESSAGE TELECOMMUNICATIONS SERVICE**

**6. INTERNATIONAL Rates for Message Telecommunications Service (Cont'd.)**

6.3 Rate Schedules (Cont'd.)

6.3.A Standard Service (Cont'd.)

<b>Country Code</b>	<b>Country</b>	<b>RTTI Basic Rate Plan</b>	<b>RTTI Flat Rate Plan</b>
223	Mali Republic	\$ 0.96	\$ 0.76
356	Malta	\$ 15.94	\$ 12.75
692	Marshall Islands	\$ 0.57	\$ 0.45
596	Martinique	\$ 0.26	\$ 0.21
222	Mauritania	\$ 1.48	\$ 1.18
230	Mauritius	\$ 0.36	\$ 0.29
52	Mexico	\$ 0.15	\$ 0.12
691	Micronesia	\$ 1.24	\$ 0.99
373	Moldova	\$ 0.79	\$ 0.63
377	Monaco	\$ 1.31	\$ 1.05
976	Mongolia	\$ 0.04	\$ 0.03
382	Montenegro	\$ 1.84	\$ 1.47
664	Montserrat	\$ 1.08	\$ 0.86
212	Morocco	\$ 1.25	\$ 1.00
258	Mozambique	\$ 0.69	\$ 0.55
95	Myanmar	\$ 0.50	\$ 0.40
264	Namibia	\$ 0.48	\$ 0.38
674	Nauru	\$ 3.59	\$ 2.88
977	Nepal	\$ 0.40	\$ 0.32
31	Netherlands	\$ 0.72	\$ 0.57
687	New Caledonia	\$ 0.63	\$ 0.50
64	New Zealand	\$ 0.09	\$ 0.07
505	Nicaragua	\$ 0.55	\$ 0.44
227	Niger	\$ 0.87	\$ 0.69
234	Nigeria	\$ 0.26	\$ 0.20
683	Niue Island	\$ 4.11	\$ 3.29
47	Norway	\$ 0.10	\$ 0.08
968	Oman	\$ 0.69	\$ 0.55
92	Pakistan	\$ 0.11	\$ 0.09
680	Palau	\$ 0.64	\$ 0.50
970	Palestine	\$ 0.42	\$ 0.34
507	Panama	\$ 0.29	\$ 0.23

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675	Papua New Guinea	\$ 2.40	\$ 1.93
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MESSAGE TELECOMMUNICATIONS SERVICE

**6. INTERNATIONAL Rates for Message Telecommunications Service (Cont'd.)**

6.3 Rate Schedules (Cont'd.)

6.3.A Standard Service (Cont'd.)

<b>Country Code</b>	<b>Country</b>	<b>RTTI Basic Rate Plan</b>	<b>RTTI Flat Rate Plan</b>
595	Paraguay	\$ 0.15	\$ 0.12
51	Peru	\$ 0.77	\$ 0.61
63	Philippines	\$ 0.29	\$ 0.24
48	Poland	\$ 0.52	\$ 0.42
351	Portugal	\$ 1.28	\$ 1.03
974	Qatar	\$ 0.40	\$ 0.32
262	Reunion Island	\$ 0.68	\$ 0.55
40	Romania	\$ 0.04	\$ 0.03
7	Russia	\$ 2.18	\$ 1.74
250	Rwanda	\$ 0.70	\$ 0.55
378	San Marino	\$ 0.86	\$ 0.69
239	Sao Tome	\$ 3.18	\$ 2.54
966	Saudi Arabia	\$ 0.31	\$ 0.25
221	Senegal Republic	\$ 1.01	\$ 0.80
381	Serbia	\$ 1.00	\$ 0.80
248	Seychelles Islands	\$ 1.64	\$ 1.31
232	Sierra Leone	\$ 1.25	\$ 1.00
65	Singapore	\$ 0.02	\$ 0.01
421	Slovakia	\$ 2.18	\$ 1.74
386	Slovenia	\$ 1.24	\$ 0.99
677	Solomon Islands	\$ 2.47	\$ 1.98
252	Somalia	\$ 1.12	\$ 0.89
27	South Africa	\$ 0.50	\$ 0.40
34	Spain	\$ 0.72	\$ 0.57
94	Sri Lanka	\$ 0.38	\$ 0.30
290	St. Helena	\$ 4.29	\$ 3.43
869	St. Kitts/Nevis	\$ 0.35	\$ 0.28
758	St. Lucia	\$ 2.45	\$ 1.96
508	St. Pierre	\$ 1.16	\$ 0.93
784	St. Vincent	\$ 1.30	\$ 1.04
249	Sudan	\$ 0.36	\$ 0.29

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597	Suriname	\$ 0.70	\$ 0.56
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**RANDOLPH TELEPHONE TELECOMMUNICATIONS, INC.  
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MESSAGE TELECOMMUNICATIONS SERVICE

**6. INTERNATIONAL Rates for Message Telecommunications Service (Cont'd.)**

6.3 Rate Schedules (Cont'd.)

6.3.A Standard Service (Cont'd.)

<b>Country Code</b>	<b>Country</b>	<b>RTTI Basic Rate Plan</b>	<b>RTTI Flat Rate Plan</b>
268	Swaziland	\$ 0.49	\$ 0.39
46	Sweden	\$ 0.02	\$ 0.02
41	Switzerland	\$ 1.12	\$ 0.90
963	Syria	\$ 0.60	\$ 0.48
886	Taiwan	\$ 0.22	\$ 0.17
992	Tajikistan	\$ 0.41	\$ 0.33
255	Tanzania	\$ 0.78	\$ 0.62
66	Thailand	\$ 0.07	\$ 0.05
228	Togo	\$ 0.88	\$ 0.70
690	Tokelau	\$ 2.78	\$ 2.23
676	Tonga Islands	\$ 2.41	\$ 1.93
868	Trinidad	\$ 3.03	\$ 2.42
216	Tunisia	\$ 2.05	\$ 1.64
90	Turkey	\$ 0.45	\$ 0.36
993	Turkmenistan	\$ 0.32	\$ 0.25
649	Turks & Caicos Islands	\$ 1.98	\$ 1.58
688	Tuvalu	\$ 3.63	\$ 2.91
256	Uganda	\$ 0.86	\$ 0.69
380	Ukraine	\$ 0.57	\$ 0.45
971	United Arab Emirates	\$ 4.28	\$ 3.42
44	United Kingdom	\$ 0.67	\$ 0.53
598	Uruguay	\$ 0.37	\$ 0.29
998	Uzbekistan	\$ 0.25	\$ 0.20
678	Vanuatu	\$ 2.55	\$ 2.04
39	Vatican City	\$ 0.01	\$ 0.01
58	Venezuela	\$ 0.25	\$ 0.20
84	Vietnam	\$ 0.15	\$ 0.12
681	Wallis/Futuna	\$ 0.76	\$ 0.61
685	Western Samoa	\$ 2.41	\$ 1.93
967	Yemen (Republic of)	\$ 0.32	\$ 0.26
243	Zaire	\$ 2.88	\$ 2.30
260	Zambia	\$ 1.15	\$ 0.92

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263	Zimbabwe	\$ 1.08	\$ 0.86
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MESSAGE TELECOMMUNICATIONS SERVICE

**6. INTERNATIONAL Rates for Message Telecommunications Service (Cont'd.)**

6.3 Rate Schedules (Cont'd.)

6.3.B Unlimited Long Distance Calling

Calls made to Alaska and Hawaii on an unlimited plan is \$0.10/minute.

**RANDOLPH TELEPHONE TELECOMMUNICATIONS, INC.  
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**6. INTERNATIONAL Rates for Message Telecommunications Service (Cont'd.)**

6.3 Rate Schedules (Cont'd.)

6.3.C Inbound 800# Rates

COUNTRY	COUNTRY CODE	RATE
Afghanistan	930	
Albania	355	
Algeria	213	
Amer. Samoa	684	
Andorra	376	
Angola	244	
Anguilla	264497	
Antarctica (Casey Base)		
Antarctica (Scott Base)		
Antigua	268460	1.49
Argentina	540	
Armenia	374	
Aruba	297	1.54
Ascension Island	247	
Australia	610	0.99
Australia Ext.	672	
Austria	430	
Azerbaijan	994	
Bahamas	242321	1.05
Bahrain	973	2.20
Bangladesh	880	
Barbados	246228	1.39
Belarus	375	
Belgium	320	0.75
Belize	501	
Benin	229	
Bermuda	441231	1.17
Bhutan	975	
Bolivia	591	1.71
Bosnia	387	
Botswana	267	
Brazil	550	1.24
British Virgin Islands	284496	
Brunei	673	
Bulgaria	359	
Burkina Faso	226	

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**6. INTERNATIONAL Rates for Message Telecommunications Service (Cont'd.)**

6.3 Rate Schedules (Cont'd.)

6.3.B Inbound 800# Rates (Cont'd.)

COUNTRY	COUNTRY CODE	RATE
Burma	950	
Burundi	257	
Cambodia	855	
Cameroon	237	
Cape Verde Islands	238	0.46
Cayman Islands	345945	1.29
Central African Rep.	236	
Chad	235	
Chile	560	1.18
China	860	1.71
Xmas Island & Cocos		
Colombia	570	1.66
Comoros		
Congo	242	
Cook Islands	682	
Costa Rica	506	1.08
Croatia	384	
Cuba	530	
Cyprus	357	1.47
Czech Rep.	420	
Denmark	450	0.83
Diego Garcia	246	
Djibouti	253	
Dominica	767445	
Dom. Republic	809220	1.21
Ecuador	593	1.43
Egypt	200	
El Salvador	503	1.43
Equ. Guinea	240	
Eritrea	291	
Estonia	372	
Ethiopia	251	
Faeroe Islands	298	
Falkland Islands	500	
Fiji Islands	679	
Finland	358	0.92

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**6. INTERNATIONAL Rates for Message Telecommunications Service (Cont'd.)**

6.3 Rate Schedules (Cont'd.)

6.3.B Inbound 800# Rates (Cont'd.)

COUNTRY	COUNTRY CODE	RATE
France	330	0.76
French Antilles	596	
French Guiana	594	
French Polynesia	689	
Gabon	241	
Gambia	220	
Georgia	995	
Germany	490	0.67
Ghana	233	
Gibraltar	350	
Greece	300	
Greenland	299	
Grenada	473440	
Guadeloupe		
Guantanamo Bay	539	
Guatemala	502	1.55
Guinea	224	
Guinea Bissau	245	
Guyana	592	
Haiti	509	
Honduras	504	
Hong Kong	852	1.16
Hungary	360	1.32
Iceland	354	
India	910	
Indonesia	620	1.54
Iran	980	
Iraq	964	
Ireland	353	0.94
Israel	972	1.20
Italy	390	0.83
Ivory Coast	225	
Jamaica	876955	1.53
Japan	810	1.08
Jordan	962	

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**6. INTERNATIONAL Rates for Message Telecommunications Service (Cont'd.)**

6.3 Rate Schedules (Cont'd.)

6.3.B Inbound 800# Rates (Cont'd.)

COUNTRY	COUNTRY CODE	RATE
Kenya	254	
Kiribati	686	
Kuwait	965	
Kyrgyzstan	733	
Laos	856	
Latvia	371	
Lebanon	961	
Lesotho	266	
Liberia	231	
Libya	218	
Liechtenstein		
Lithuania	370	
Luxembourg	352	
Macao	853	
Macedonia	389	
Madagascar	261	
Malawi	265	
Malaysia	600	1.16
Maldives	960	
Mali Republic	223	
Malta	356	
Marisat-Altic	871	
Marisat-Indian	873	
Marisat-Pacific	872	
Marisat-W.Alt	874	
Marshall Islands	692	2.16
Martinique		
Mauritania	222	
Mauritius	230	
Mayotte Island	269	
Mexico (1-55 miles)		0.64
Mexico (over 56 miles)		0.96
Micronesia	691	
Moldova	373	
Monaco	377	
Mongolia	976	
Montserrat	664491	

Effective: 02.14.20

**RANDOLPH TELEPHONE TELECOMMUNICATIONS, INC.  
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MESSAGE TELECOMMUNICATIONS SERVICE

**6. INTERNATIONAL Rates for Message Telecommunications Service (Cont'd.)**

6.3 Rate Schedules (Cont'd.)

6.3.B Inbound 800# Rates (Cont'd.)

COUNTRY	COUNTRY CODE	RATE
Morocco	210	
Mozambique	258	
Nakhodka		
Namibia	264	
Nauru	674	
Nepal	977	
Netherlands	310	0.77
Nthrids Antilles	599	1.18
Nevis	809469	
New Caledonia	87	
New Zealand	640	0.99
Nicaragua	505	1.76
Niger	227	
Nigeria	234	
Niue Island	683	
Norfolk Island		
North Korea	850	
Norway	470	0.77
Oman	968	
Pakistan	920	
Palau	680	
Panama	507	1.30
Papua New Guinea	75	
Paraguay	595	
Peru	510	
Philippines	630	1.22
Poland	480	
Portugal	351	0.95
Qatar	974	
Reunion Island	262	
Romania	400	
Russia	700	
Rwanda	250	



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**6. INTERNATIONAL Rates for Message Telecommunications Service (Cont'd.)**

6.3 Rate Schedules (Cont'd.)

6.3.B Inbound 800# Rates (Cont'd.)

COUNTRY	COUNTRY CODE	RATE
San Marino	378	
Sao Tome	239	
Saudi Arabia	966	2.29
Senegal Republic	221	
Seychelles Islands	248	
Sierra Leone	232	
Singapore	650	1.38
Slovakia	427	
Slovenia	386	
Solomon Islands	677	
Somalia	252	
South Africa	270	2.04
South Korea	820	1.24
Spain	340	1.27
Sri Lanka	940	
St. Helena	290	
St. Kitts	869465	
St. Lucia	758450	
St. Pierre	508	
St. Vincent	784456	
Sudan	249	
Suriname	597	
Swaziland	268	
Sweden	460	0.87
Switzerland	410	0.88
Syria	963	
Taiwan	886	1.35
Tajikistan	700	
Tanzania	255	
Thailand	660	1.43
Togo	228	
Tonga Islands	676	
Trinidad	868622	1.46
Tunisia	216	

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MESSAGE TELECOMMUNICATIONS SERVICE

**6. INTERNATIONAL Rates for Message Telecommunications Service (Cont'd.)**

6.3 Rate Schedules (Cont'd.)

6.3.B **Inbound 800# Rates** (Cont'd.)

COUNTRY	COUNTRY CODE	RATE
Turkey	900	1.41
Turkmenistan	700	
Turks & Caicos Islands	649941	
Tuvalu	688	
Uganda	256	
Ukraine	285	
United Arab Emirates	971	
United Kingdom	440	0.77
Uruguay	598	
Uzbekistan	700	
Vanuatu	678	
Vatican City		
Venezuela	580	1.13
Vietnam	840	
Wallis/Futuna	681	
Western Samoa	685	
Yemen AR	969	
Yugoslavia	381	
Zaire	243	
Zambia	260	
Zimbabwe	263	