Quick Start Guide:
Setting up your Wi-Fi and App

Randolph COMMUNICATIONS

1 Download the app. You can search either the Apple App Store or Google Play Store for: 'Command**IQ**®', then install it on your mobile device.
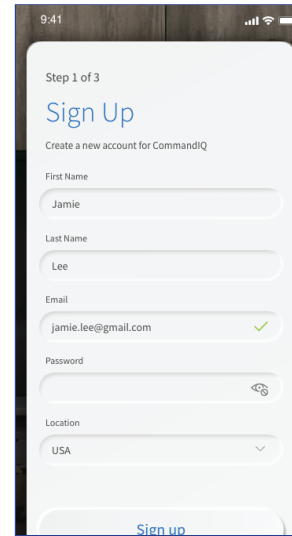
Download on the App Store

GET IT ON Google play

2 Select "SIGN UP" towards the bottom of the screen.

Welcome to
CommandIQ ®

Login
Everything you need to secure and control your home network and connected devices.

Email
jamie.lee@gmail.com ✓

Password
CommandIQ1 👁

Location
USA

Login

Forgot Password?
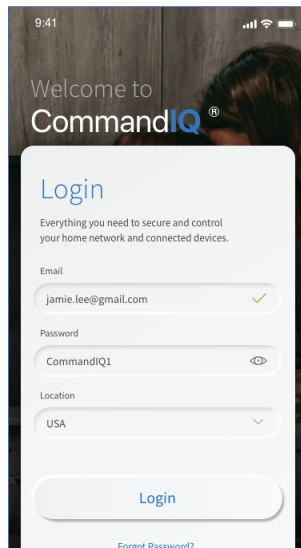
3 Enter your personal information. The password you enter here will be used to access the app.
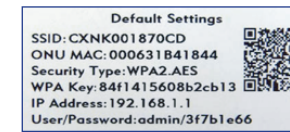
Note:
Please wait at least 10 minutes after your GigaSpire BLAST System has been 'turned up' before attempting step 4.

Step 1 of 3
Sign Up
Create a new account for CommandIQ

First Name
Jamie

Last Name
Lee

Email
jamie.lee@gmail.com ✓

Password

Location
USA

Sign up

4 If your system is plugged in and connected select "Yes" to continue.

Otherwise select "Not Sure?" at the bottom of the screen and skip to steps 4a-4e on the next page to get things connected.

Step 2 of 3
Scan Device
Scan your new device to get started.
The barcode is located lorem ipsum dolar sit lorem ipsum dolar sitlorem ipsum dolar sit.
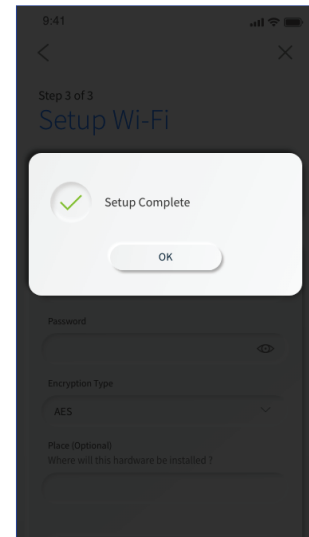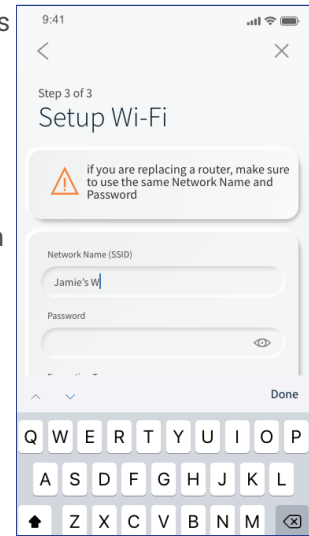
Issue scanning?

5 Tap the QR code that appears within the app. (You will be asked to allow the app to access your camera). Point your camera at the QR Code found on the bottom of your GigaSpire BLAST System, or on the sticker that came in your box (example shown below). Select OK. After you select "Submit", you may be asked to enter your account number.

Default Settings
SSID: CXNK001870CD
ONU MAC: 000631B41844
Security Type: WPA2.AES
WPA Key: 84f1415608b2cb13
IP Address: 192.168.1.1
User/Password: admin/3f7b1e66

Step 3 of 3
Setup Wi-Fi
⚠ if you are replacing a router, make sure to use the same Network Name and Password

Network Name (SSID)
Jamie's W

Password 👁

Done

Q W E R T Y U I O P
A S D F G H J K L
⇧ Z X C V B N M ⌫

6 **Note:**
If your system is already operating with Wi-Fi, tap the "Click here to skip" text.

Otherwise, complete these steps to set-up your Wi-Fi.

Name your network and create a password.

- The Router Name will be used throughout the app.
- The Network Name (SSID) is what you will use as your wireless connection name.
- Select a password for your wireless network, if you do not want to change it on all the devices in your home, use your existing wireless SSID and Password from your current router.

Step 3 of 3
Setup Wi-Fi

✓ Setup Complete

OK

Password

Encryption Type
AES

Place (Optional)
Where will this hardware be installed ?

Click Submit and you're all done!

Getting started with the App

The App allows you to manage your home or small business Wi-Fi network. You can self-install and be managing your home or business within a few minutes. Download the app and start managing your home network today!

Next:
Refer to the Command**IQ** Consumer Product Guide for details on how to use specific features.

Need help?